

Ref: FOI/GS/ID 9750

**Please reply to:**  
FOI Administrator  
Trust Management  
Maidstone Hospital  
Hermitage Lane  
Maidstone, Kent  
ME16 9QQ  
Email: [mtw-tr.foiadmin@nhs.net](mailto:mtw-tr.foiadmin@nhs.net)  
[www.mtw.nhs.uk](http://www.mtw.nhs.uk)

07 February 2025

## **Freedom of Information Act 2000**

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Temporary Agency Staffing.

*You asked: All questions are shown as received by the Trust.*

*1. Does your organisation engage a Neutral Vend or Master Vend agency supplier for:*

*a. Medical*

*i. Name of the NV or MV agency supplier*

*ii. Expiry date of contract with the NV or MV agency supplier?*

*b. Allied Health Professionals (AHPs)*

*i. Name of the NV or MV agency supplier*

*ii. Expiry date of contract with the NV or MV agency supplier*

*c. Non-Medical, Non-Clinical (NMNC)*

*i. Name of the NV or MV agency supplier*

*ii. Expiry date of contract with the NV or MV agency supplier*

*d. Nursing*

*i. Name of the NV or MV agency supplier*

*ii. Expiry date of contract with the NV or MV agency supplier*

*2. Does your organisation utilise a Direct Engagement (DE) supplier for:*

*a. Medical*

*i. Name of the DE provider*

*ii. Expiry date of contract with the DE provider*

*iii. % of DE currently achieved*

*b. Allied Health Professionals (AHPs)*

*i. Name of the DE provider*

*ii. Expiry date of contract with the DE provider*

*iii. % of DE currently achieved*

*c. Non-Medical, Non-Clinical (NMNC)*

*i. Name of the DE provider*

*ii. Expiry date of contract with the DE provider*

iii. % of DE currently achieved

3. For the most recent Financial Year you have available please can you supply the spend figures on temporary agency staffing (worker pay & agency commission only) for:

- a. Medical
- b. Allied Health Professionals (AHPs)
- c. Non-Medical, Non-Clinical (NMNC)
- d. Nursing

4. For the most recent Financial Year you have available please can you supply the number of hours worked by temporary agency workers for:

- a. Medical
- b. Allied Health Professionals (AHPs)
- c. Non-Medical, Non-Clinical (NMNC)
- d. Nursing

6. Where a contract is in place for the provision of a Neutral Vend, Master Vend and/or a Direct Engagement supplier, please can you advise who the lead contact or responsible officer within the organisation is for this contract?

- Name:
- Job title:
- Email:

7. Alternatively please can you advise who is responsible for temporary agency staffing at the organisation across the following departments:

a. Workforce Lead

Name:

Job Title:

b. Procurement Lead

Name:

Job Title:

c. Finance Lead

Name:

Job Title:

Trust response:

1.

- a. No, Software cascade to a preferred supplier list.
- b. No, Software cascade to a preferred supplier list.
- c. No, Software cascade to a preferred supplier list.
- d. No, Software cascade to a preferred supplier list.

2.

a.

i. Allocate – 247 Time

ii. 14/01/2027

iii. Section 12 exemption - This information is not held electronically and would require the manual checking of several databases by staff. The Trust has estimated that it will cost more than the appropriate limit to consider this part of your request. The appropriate limit is specified in regulations and represents the estimated cost of one person spending 3½ working days in determining whether the Trust holds the information, locating, retrieving and extracting the information.

b.

i. Allocate – 247 Time

ii. 14/01/2027

iii. Section 12 exemption - This information is not held electronically and would require the manual checking of several databases by staff. The Trust has estimated that it will cost more than the appropriate limit to consider this part of your request. The appropriate limit is specified in regulations and represents the estimated cost of one person spending 3½ working days in determining whether the Trust holds the information, locating, retrieving and extracting the information.

c. Not applicable.

3. The Trust publishes details of all Bank and Agency spend along with the departments concerned broken down into the level of detail we are able to provide. Under Section 21 of the Act we are not required to provide information in response to a request if the information is already reasonably accessible to you. The information you requested is available from the trust website using the following link/s: <https://www.mtw.nhs.uk/freedom-of-information/recent-foi-responses/> the link should take you to the Data to Support FOI FAQ's page where you need to click on the Finance dropdown.

Alternatively, from our website home page, click the Freedom of Information Tab, then the Data to Support FOI FAQ's tab and then the Finance dropdown at the bottom of the page where you will find all the information. If the document does not open please copy and paste the link into your browser. Please note the spreadsheet takes some time to download.

This information is updated on a regular basis and is exempt under Section 22 of the Act.

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6. This role falls under the remit of the Chief People Officer. Maidstone & Tunbridge Wells NHS Trust receives a number of requests for details relating to the professional lives of our staff from private individuals and organisations, some of whom are involved in recruitment and marketing. On very rare occasions it might be considered in the public interest to disclose some information but in such cases the views of the individual staff concerned is always sought.

Information relating to staff that is not currently publicly available on our website will not be released under Freedom of Information Act 2000 Section 40(2) (personal information) as it relates to the personal information of employees. The Trust follows guidance issued by the Information Commissioner's Office on the disclosure of personal data including direct contact details.

The Trust Executive structure chart is available on the Trust website [www.mtw.nhs.uk](http://www.mtw.nhs.uk)

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