

Ref: FOI/GS/ID 9681

Please reply to:
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Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to finance software system.

You asked: All questions are shown as received by the Trust.

- 1. The name of the supplier who implemented your finance software system.*
- 2. Where is the system hosted, locally on Premise, Cloud Hosted.*
- 3. Number of user licences installed/used by the Trust.*
- 4. The installation date of your finance software system.*
- 5. The contract expiration date for your current finance software system.*
- 6. The total upfront installation and implementation costs for your finance system, including software, consultancy, training, and related expenses.*
- 7. The total annual costs to run and maintain your finance system.*

Please can you also break down your annual costs by:

- o Software licensing fees*
 - o Maintenance and support fees*
 - o Hardware costs*
 - o Consultancy*
 - o Training*
 - o Other recurring expenses (please specify)*
- 8. Do you have any plans to switch to a different finance system or upgrade the current system.*

Trust response:

Following the Synnovis cyber-attack on the NHS and due to the increased risk to the NHS, the Trust has taken the decision to not release detailed information relating to its software and systems.

Maidstone and Tunbridge Wells NHS Trust takes these risks very seriously. Since it holds large amounts of sensitive, personal and confidential information, maintaining the security of this information is extremely important. Disclosure of the information would assist a hacker in gaining valuable information as to the nature of the Trust's systems, defences and possible vulnerabilities.

There is a very strong public interest in preventing the Trust's information systems from being subject to cyber-attacks.