

Ref: FOI/GS/ID 9678

Please reply to:
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Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Inpatients.

You asked: All questions are shown as received by the Trust.

- 1. I am looking for the total number of falls sorted by hospital from the last 5 years?*
 - 2. I am looking for the total number of falls sorted by ward from the last 5 years?*
 - 3. I would also like to request all NHS email addresses for falls leads/groups within the trust? Or the person responsible for reducing the number of falls within the trust?*
 - 4. From the last 5 years on average how much does the trust pay out in compensation claims in relation to falls?*
 - 5. Can you also provide the number of patients that absconded from the wards and which wards were affected for the last 5 years? (absconded – a inpatient that has left a ward with out informing a staff member, making them a missing person)*
 - 6. In the last 5 years on average how much the trust pay out in compensation claims in relation to absconds from a ward cost the trust?*
- All questions are in relation to inpatients at the trust.*

Trust response: This information is for 01/01/2019 to 31/12/2024.

1. & 2.

Row Labels	Count of InPhase Id
Ward / Unit - (TWH) Ward 22	196
Ward / Unit - (TWH) Ward 2 & Acute Frailty Unit	140

Ward / Unit - (TWH) AMU	127
Ward / Unit - (TWH) Ward 12	127
Ward / Unit - (TWH) Ward 30	112
Ward / Unit - (TWH) Ward 20	105
Ward / Unit - (TWH) Ward 31 Trauma & Orthopaedics	91
Ward / Unit - (TWH) Ward 11	77
Ward / Unit - (TWH) Ward 21	69
Ward / Unit - (TWH) Ward 10	45
Ward / Unit - (TWH) Ward 32	38
Ward / Unit - (TWH) The Wells Suite	16
Ward / Unit - (TWH) Ward 33	10
Ward / Unit - (TWH) Short Stay Surgery Unit	8
Ward / Unit - (TWH) Surgical Assessment Unit	5
Ward / Unit - (TWH) Hedgehog ward	5
Ward / Unit - (TWH) CCU Ward	5
Ward / Unit - (TWH) Woodlands Unit	2
Ward / Unit - (TWH) Delivery Suite	1
Ward / Unit - (TWH) Ambulatory Emergency Care	1
Ward / Unit - (TWH) Intensive Care Unit	1
Ward / Unit - (TWH) Post Natal Unit	1
Ward / Unit - (TWH) Post Natal Ward	1
Ward / Unit - (TWH) Coronary Care Unit	1
Emergency Department - Majors (TWH)	1
Total	1185

Row Labels	Count of InPhase Id
Ward / Unit - (MGH) Pye Oliver Ward	80
Ward / Unit - (MGH) Edith Cavell Ward	71
Ward / Unit - (MGH) John Day Ward	68
Ward / Unit - (MGH) Whatman Ward & Acute Frailty Unit	68
Ward / Unit - (MGH) AAU - Acute Assessment Unit	51
Ward / Unit - (MGH) Mercer Ward	46
Ward / Unit - (MGH) Hyper Acute Stroke Unit	41
Ward / Unit - (MGH) The Acute Stroke Unit	36
Ward / Unit - (MGH) Lord North Ward	34
Ward / Unit - (MGH) Peale Ward	31
Ward / Unit - (MGH) Cornwallis Ward	30
Ward / Unit - (MGH) Foster Clark Ward	18
Ward / Unit - (MGH) Maidstone Orthopaedic Unit	16
Ward / Unit - (MGH) Culpepper Ward	14
Ward / Unit - (MGH) Intensive Care Unit	6
Ward / Unit - (MGH) Paul Skinner Ward - KMOC	5
Ward / Unit - (MGH) Coronary Care Unit	3
Ward / Unit - (MGH) Charles Dickens Ward	2
Ward / Unit - (MGH) Ambulatory Emergency Care	1

Emergency Department - Resuscitation (MGH)	1
Emergency Department - Majors (MGH)	1
Ward / Unit - (MGH) Riverbank Unit	1
Ward / Unit - (MGH) Virtual Ward	1
Total	625

Row Labels	Count of InPhase Id
Ward / Unit - High Dependency Unit	5
Discharge Lounge	4
Common spaces - Hospital Grounds	3
Anaesthetics / Endoscopy / Theatres / Recovery - Cardiac Cathlab	3
Anaesthetics / Endoscopy / Theatres / Recovery - Recovery Area	1
Common spaces - Lift	1
Outpatient department - Children's outpatients	1
Common spaces - Corridor	1
Outpatient department - CT Scanner	1
Outpatient department - Oncology	1
Ward / Unit - Central Delivery Suite	1
Ward / Unit - Fordcombe - The Ward	1
General Entrances - Entrance (main)	1
(INACTIVE) Neuro Rehab	1
Total	25

3. Maidstone & Tunbridge Wells NHS Trust receives a number of requests for details relating to the professional lives of our staff from private individuals and organisations, some of whom are involved in recruitment and marketing. On very rare occasions it might be considered in the public interest to disclose some information but in such cases the views of the individual staff concerned is always sought.

The Trust follows guidance issued by the Information Commissioner's Office on the disclosure of personal data including direct contact details. Information relating to staff that is not currently publicly available on our website will not be released under Freedom of Information Act 2000 Section 40(2) (personal information) as it relates to the personal information of employees.

Details of our Clinically Led Organisation can be found on the trust website using the following link: <https://www.mtw.nhs.uk/wp-content/uploads/2024/02/Our-clinically-led-structure.pdf>

Alternatively, from our website home page, click the About Us Tab, then the Clinically-led Organisation tab where you will find all the information. This role falls under the Corporate Directorate.

4. This information is available from NHS Resolution (NHSR) the Trust indemnity providers who have a dedicated FOI team assigned to such requests. <https://resolution.nhs.uk/freedom-of-information/>

5.

Row Labels	Count of InPhase Id
Emergency Department - Majors (TWH)	198
Emergency Department - RAP (Rapid Assessment Process) (TWH)	159
Emergency Department - Clinical Decision Unit (TWH)	93
Ward / Unit - (TWH) AMU	62
Ward / Unit - (TWH) Ward 12	49
Emergency Department - Minors (TWH)	48
Emergency Department - Reception (TWH)	29
Emergency Department - Resuscitation (TWH)	27
Ward / Unit - (TWH) Ward 11	22
Ward / Unit - (TWH) Ward 10	21
Ward / Unit - (TWH) Ward 20	21
Ward / Unit - (TWH) Hedgehog ward	20
Ward / Unit - (TWH) Ward 22	15
Ward / Unit - (TWH) Ward 2 & Acute Frailty Unit	12
Emergency Department - Paediatrics (TWH)	10
Ward / Unit - (TWH) Ward 30	9
Ward / Unit - (TWH) Ward 21	9
Ward / Unit - (TWH) The Wells Suite	8
Ward / Unit - (TWH) Ward 31 Trauma & Orthopaedics	7
Ward / Unit - (TWH) Short Stay Surgery Unit	6
Ward / Unit - (TWH) Ward 33	5
Ward / Unit - (TWH) Surgical Assessment Unit	5
Emergency Department - Psychiatric Assessment Room (TWH)	4
Car Park - (TWH) C - A&E car park	3
Ward / Unit - (TWH) Intensive Care Unit	3
Ward / Unit - (TWH) Ward 32	2
Ward / Unit - (TWH) Ante Natal Unit	2
Ward / Unit - (TWH) Coronary Care Unit	2
Ward / Unit - (TWH) Post Natal Unit	2
Car Park - (TWH) B - Multi-storey car park	1
Car Park - (TWH) D - Patient car park (upper)	1
Ward / Unit - (TWH) Emergency Gynae Assessment Unit	1
Ward / Unit - (TWH) Maternity Triage Unit	1
Ward / Unit - Woodlands SSPAU (TWH)	1
Ward / Unit - (TWH) Ambulatory Emergency Care	1
Ward / Unit - (TWH) Ward 02 (Medical Elderly Unit)	1
Ward / Unit - (TWH) CCU Ward	1
Total	861
Row Labels	Count of InPhase Id
Emergency Department - Majors (MGH)	582
Emergency Department - Clinical Decision Unit (MGH)	210
Ward / Unit - (MGH) AAU - Acute Assessment Unit	170

Ward / Unit - (MGH) Pye Oliver Ward	143
Emergency Department - RAP (Rapid Assessment Process) (MGH)	135
Emergency Department - Psychiatric Assessment Room (MGH)	63
Emergency Department - Reception (MGH)	56
Ward / Unit - (MGH) Edith Cavell Ward	46
Ward / Unit - (MGH) John Day Ward	43
Ward / Unit - (MGH) Cornwallis Ward	38
Ward / Unit - (MGH) The Acute Stroke Unit	27
Emergency Department - Resuscitation (MGH)	24
Ward / Unit - (MGH) Hyper Acute Stroke Unit	20
Ward / Unit - (MGH) Peale Ward	18
Ward / Unit - (MGH) Culpepper Ward	16
Ward / Unit - (MGH) Mercer Ward	16
Ward / Unit - (MGH) Foster Clark Ward	16
Ward / Unit - (MGH) Whatman Ward & Acute Frailty Unit	14
Emergency Department - Minors (MGH)	11
Ward / Unit - (MGH) Lord North Ward	9
(INACTIVE) Ward / Unit - (MGH) AMU	7
Ward / Unit - (MGH) Intensive Care Unit	5
Ward / Unit - (MGH) Chaucer Ward	5
Paediatric Emergency Department (MGH)	4
Ward / Unit - (MGH) Coronary Care Unit	3
Emergency Department - Paediatrics (MGH)	1
Ward / Unit - (MGH) Day Assessment Unit	1
Ward / Unit - (MGH) Ambulatory Emergency Care	1
Total	1684

Row Labels	Count of InPhase Id
Common spaces - Hospital Grounds	12
General Entrances - Entrance (main)	10
Common spaces - Corridor	6
Outpatient department - Radiotherapy	3
Discharge Lounge	3
Outpatient department - Ophthalmology	2
Outpatient department - Main Outpatients	2
Trust-wide	2
Outpatient department - Eye Day Care	2
Ward / Unit - Unit	1
Estates / Facilities - Admin section	1
(INACTIVE) Main Entrance	1
Outpatient department - Diabetes Centre	1
Anaesthetics / Endoscopy / Theatres / Recovery - Endoscopy	1
Common spaces - Public corridor	1
Outpatient department - Ultrasound clinic	1

Outpatient department - Cardiology	1
Estates / Facilities - Hospital wide	1
Anaesthetics / Endoscopy / Theatres / Recovery - Eye Theatre	1
Anaesthetics / Endoscopy / Theatres / Recovery - Recovery Area	1
Common spaces - Fire exit	1
Anaesthetics / Endoscopy / Theatres / Recovery - Waiting area	1
Ward / Unit - Central Delivery Suite	1
Total	56

6. This information is available from NHS Resolution (NHSR) the Trust indemnity providers who have a dedicated FOI team assigned to such requests. <https://resolution.nhs.uk/freedom-of-information/>