

Ref: FOI/GS/ID 9068

**Please reply to:**  
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Trust Management  
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[www.mtw.nhs.uk](http://www.mtw.nhs.uk)

12 September 2024

## **Freedom of Information Act 2000**

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Staff details, Insourcing and Outsourcing.

*You asked: All questions are shown as received by the Trust.*

*1. Please could you provide the name and email for the following job roles within your organisation, as of March 2024:*

- a. Chief Operating Officer:*
- b. Deputy Chief Operating Officer:*
- c. Director of Performance:*
- d. Director of Operations:*
- e. Associate/deputy Director of Operations:*
- f. Patient Access Manager:*

*2. Please could you provide the names and email addresses for the following, within the following specialities:*

*General Surgery*

*Clinical Director:*

*Service Manager:*

*Urology*

*Clinical Director:*

*Service Manager:*

*Trauma & Orthopaedics*

*Clinical Director:*

*Service Manager:*

*ENT*

*Clinical Director:*

*Service Manager:*

Ophthalmology  
Clinical Director:  
Service Manager:

Dermatology  
Clinical Director:  
Service Manager:

Cardiology  
Clinical Director:  
Service Manager:

3. Has the Trust utilised the services of an Insourcing Company (utilising Insourced clinical staff within Trust facilities to undertake additional activity) – within the Financial Year 2021/2022 and 2022/23 if you have them?
4. Which specialties has the Trust utilised Insourcing for within the Financial Year 2021/2022 and 2022/23 (if you have them) and the spend in each of those specialties?
5. Which specialties has the Trust utilised Outsourcing for within the Financial Year 2021/2022 and 2022/23 and the spend in each of those specialties?
6. Which insourcing company/s has the Trust utilised within the Financial Year 2021/2022 and 2022/23 and the “Framework” status of the company?

Trust response:

1 & 2. Maidstone & Tunbridge Wells NHS Trust receives a number of requests for details relating to the professional lives of our staff from private individuals and organisations, some of whom are involved in recruitment and marketing. On very rare occasions it might be considered in the public interest to disclose some information but in such cases the views of the individual staff concerned is always sought.

Information relating to staff that is not currently publicly available on our website will not be released under Freedom of Information Act 2000 Section 40(2) (personal information) as it relates to the personal information of employees. The Trust follows guidance issued by the Information Commissioner’s Office on the disclosure of personal data including direct contact details.

The Trust Executive structure chart is available on the Trust website [www.mtw.nhs.uk](http://www.mtw.nhs.uk) and details of our Clinically Led Organisation can be found on the trust website using the following link: <https://www.mtw.nhs.uk/wp-content/uploads/2024/02/Our-clinically-led-structure.pdf>

Alternatively, from our website home page, click the About Us Tab, then the Clinically-led Organisation tab where you will find all the information.

3. Yes.

4.

2021/2022:

Cardiology

2022/2023:

Radiology

Exemption 43 is being applied to the spend part of this question.

5.

2021/2022:

(Tele)Radiology

2022/2023:

(Tele)Radiology

Ophthalmology (Head & Neck)

Exemption 43 is being applied to the spend part of this question as details of the companies used is already available on our website.

6.

2021/2022:

Elective Services for Radiology, SBS Framework

ES for Cardiology, SBS Framework

2022/2023:

InHealth for Radiology, NHS Supply Chain.