



**Maidstone and
Tunbridge Wells**
NHS Trust

Ref: FOI/GS/ID 9371

Please reply to:
FOI Administrator
Trust Management
Maidstone Hospital
Hermitage Lane
Maidstone, Kent
ME16 9QQ
Email: mtw-tr.foiadmin@nhs.net
www.mtw.nhs.uk

20 October 2024

Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to mobile telephony services.

You asked: All questions are shown as received by the Trust.

Subject: Mobile Telephony Services

Please provide complete answers to the following questions:

Organisation details

- 1. What is your organisation's name?*
- 2. How many full-time employees are at your organisation?*
- 3. Who is your mobile phone network provider?*

Renewal

- 4. Did you switch on last renewal?*
- 5. When did you renew the last time?*
- 6. What is the contract length?*
- 7. Did you use a Framework, if so which one?*

Contract and usage details

- 8. How many total connections do you currently have?*
- 9. How many connections are Voice only?*
- 10. How many connections are Voice and Data?*
- 11. Do you use a shared data bundle, if so, what is the data allowance?*
- 12. What is your average data usage of the last 3 months?*
- 13. Please provide your total mobile phone contract costs for July 2023 (excluding purchase of handsets):*
- 14. Please provide your total mobile phone contract costs for August 2023 (excluding purchase of handsets):*
- 15. Please provide your total mobile phone contract costs for September 2023 (excluding purchase of handsets):*
- 16. Please provide your total mobile phone contract costs for October 2023 (excluding purchase of handsets):*

17. Please provide your total mobile phone contract costs for November 2023 (excluding purchase of handsets):
18. Please provide your total mobile phone contract costs for December 2023 (excluding purchase of handsets):
19. Please provide your total mobile phone contract costs for January 2024 (excluding purchase of handsets):
20. Please provide your total mobile phone contract costs for February 2024 (excluding purchase of handsets):
21. Please provide your total mobile phone contract costs for March 2024 (excluding purchase of handsets):
22. Please provide your total mobile phone contract costs for April 2024 (excluding purchase of handsets):
23. Please provide your total mobile phone contract costs for May 2024 (excluding purchase of handsets):
24. Please provide your total mobile phone contract costs for June 2024 (excluding purchase of handsets):
25. Is VAT included in the above figures?
26. Do you have a hardware fund, if so, how much and is it included in the monthly spend?
27. Do you host any mobile phone masts on your premises, if so, how many and who provides them?
28. Who is the primary contact for this contract?

Trust response:

1. Maidstone and Tunbridge Wells NHS Trust
2. Under Section 21 of the Act we are not required to provide information in response to a request if the information is already reasonably accessible to you. The information you requested is available from the trust website using the following link/s: <https://www.mtw.nhs.uk/wp-content/uploads/2023/09/Annual-Report-2022-23-v15.0-final.pdf>
Alternatively, from our website home page, click the About Us Tab, then the Publications tab and then the Annual Report and Accounts dropdown where you will find all the information.

This information is updated on a regular basis and is exempt under Section 22 of the Act.

3. O2 - Telefonica
Renewal
4. No
5. Annual rolling
6. Annual rolling until further notice.
7. RM3808- Direct Award Call Off Contract award
Contract and usage details
8. 1532
9. None
10. 1532
11. No
12. 2048MB
13. £2,620.00
14. £2,622.83

15. £2,820.06
16. £2,821.25
17. £2,950.86
18. £2,916.63
19. £2,892.96
20. £2,923.68
21. £2,927.57
22. £2,962.76
23. £2,973.57
24. £2,984.18
25. VAT included
26. No specific hardware fund for mobiles
27. One, Orange
28. This would fall under the remit of the Estates Directorate the Director is Chris Green. Maidstone & Tunbridge Wells NHS Trust receives a number of requests for details relating to the professional lives of our staff from private individuals and organisations, some of whom are involved in recruitment and marketing. On very rare occasions it might be considered in the public interest to disclose some information but in such cases the views of the individual staff concerned is always sought.

Information relating to staff that is not currently publicly available on our website will not be released under Freedom of Information Act 2000 Section 40(2) (personal information) as it relates to the personal information of employees. The Trust follows guidance issued by the Information Commissioner's Office on the disclosure of personal data including direct contact details. The Trust Executive structure chart is available on the Trust website www.mtw.nhs.uk