

Ref: FOI/GS/ID 9143

**Please reply to:**  
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05 November 2024

## **Freedom of Information Act 2000**

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Devices, enterprise applications, AI & Cyber security.

*You asked: All questions are shown as received by the Trust.*

*Q1. Can you please list the number of devices deployed by your organisation for the following?*

*Device Type*

*Desktop PCs*

*Laptops*

*Mobile Phones*

*Printers*

*Multi Functional Devices (MFDs)*

*Tablets*

*Physical Servers*

*Storage Devices (for example: NAS, SAN)*

*Networking Infrastructure (for example: Switches, Routers, Interfaces, Wireless Access Points)*

*Security Infrastructure (for example: Firewalls, Intrusion Detection Systems (IDS), Virus Monitoring Tools)*

*Q2. Does your organisation plan to procure any of the below enterprise applications or software, if yes, please provide information in the below format.*

*Please note, if the applications you're planning to procure are not listed below then do mention them separately."*

*Content Management System*

*Supply Chain Management (SCM)*

*Inventory Management Software*

*Enterprise Asset Management (EAM) Software*

*Business Intelligence Systems*

Other software/apps (mention the name of the software)

Q3. Do you have any plans to procure End user devices (desktop/laptop/tablet/mobile phones etc)? if yes, please provide information in the below format.

Desktops

Laptops

Mobile Phones

Tablets and Others (Please specify, if Others)

Q4. Do you have any plans to procure below services/software? if yes, please provide information in the below format.

Artificial Intelligence (AI)

Cyber Security

Trust response:

<b>Q1. Can you please list the number of devices deployed by your organisation for the following?</b>	
<b>Device Type</b>	<b>Number of Devices</b>
Desktop PCs	4,232
Laptops	2,368
Mobile Phones	1,300
Printers	96
Multi-Functional Devices (MFDs)	375
Tablets	1,027
Physical Servers	90-100
Storage Devices (for example: NAS, SAN)	11
Networking Infrastructure (for example: Switches, Routers, Interfaces, Wireless Access Points)	approx. 400 switches, 1200 wireless access points. If the request for interfaces relates to switchports, then all of our switches are 48 port models so approximately 11000 switchports
Security Infrastructure (for example: Firewalls, Intrusion Detection Systems (IDS), Virus Monitoring Tools)	Please see the Cyber Security statement on the following page of the Trust website: <a href="https://www.mtw.nhs.uk/freedom-of-information/">https://www.mtw.nhs.uk/freedom-of-information/</a>

<b>Q2. Does your organisation plan to procure any of the below enterprise applications or software, if yes, please provide information in the below format. Please note, if the applications you're planning to procure are</b>	<b>2024/25 Spend/Budget (£000)</b>	<b>2025/26 Spend/Budget (£000)</b>

<b>not listed below then do mention them separately.</b>		
Content Management System	XX	XX
Supply Chain Management (SCM)	XX	XX
Inventory Management Software	Freshservice - combined cost £39000	to be determined
Enterprise Asset Management (EAM) Software	Freshservice	
Business Intelligence Systems	£11,965 (Exc. Vat)	£13,161 (Exc. Vat)
Other software/apps (mention the name of the software)		

<b>Q3. Do you have any plans to procure End user devices (desktop/laptop/tablet/mobile phones etc)? if yes, please provide information in the below format.</b>	<b>2024/25 Spend/Budget (£000)</b>	<b>2025/26 Spend/Budget (£000)</b>
Desktops	Anticipated Budget (£50,000)	will not be confirmed in the next 12 months for 25/26
Laptops	Anticipated Budget (£50,000)	will not be confirmed in the next 12 months for 25/26
Mobile Phones	Unavailable – not out of central capital budget	will not be confirmed in the next 12 months for 25/26
Tablets and Others (Please specify, if Others)	Anticipated Budget (£30,000)	will not be confirmed in the next 12 months for 25/26

<b>Q4. Do you have any plans to procure below services/software? if yes, please provide information in the below format.</b>	<b>2024/25 Spend/Budget (£000)</b>	<b>2025/26 Spend/Budget (£000)</b>
Artificial Intelligence (AI)	Not applicable	Not applicable
Cyber Security	No	Not applicable

XX – I have been unable to source the information for this question. Please let me know if you still require this data and I will continue to chase.  
If you have any queries about this letter please do not hesitate to contact me.  
Please remember to quote the reference number above in any future communications.