

Ref: FOI/GS/ID 9281

Please reply to:
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13 August 2024

Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Cancelled appointments.

You asked:

Could I please request clarification on a number of points?

In relation to the appointments which have been cancelled for Mr. Almeida's outpatient clinic on Friday 16 August 2024

- 1. Why were the appointments for 16 patients cancelled?*
- 2. What criteria were used to determine which appointments were cancelled?*
- 3. How were the rescheduled dates selected?*

Trust response:

1.
6 patients cancelled due to Dr Leave
1 booked in wrong clinic
2 brought forward
7 moved for other clinically more urgent patients.

2. Below is the criteria that Mr Almeida agreed to when cancelling patients:

Follow ups

- 12 month follow ups can be postponed once for up to 9 months
- 6 month or more follow ups can be postponed once for up to 4 months
- 3 month or more follow ups can be postponed once for up to 2 months
- less than 3 months follow ups can only be postponed after checking with a clinician

3. Dates were offered as the next available.