

Ref: FOI/GS/ID 9145

Please reply to:
FOI Administrator
Trust Management
Maidstone Hospital
Hermitage Lane
Maidstone, Kent
ME16 9QQ
Email: mtw-tr.foiadmin@nhs.net
www.mtw.nhs.uk

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Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Portering services.

You asked: All questions are shown as received by the Trust.

1. Could you please provide the following information in terms of Portering services:

- a. How many porters in all?*
- b. Porters required per shift?*
- c. Porters available per shift?*

2. Could you please provide the following information for the previous financial year, from April 2023 – March 2024, breaking down by month:

- a. How many tonnes of clean linen did porters deliver?*
- b. How many tonnes of dirty linen did porters collect?*
- c. How many patients did porters take to clinics in total?*
- d. How many CT transfers did porters facilitate?*
- e. How many 'urgent' samples did porters collect?*
- f. How many mattresses did porters deliver?*
- g. How many gas cylinders did porters change?*
- h. How many units of blood did porters collect?*
- i. How many cardiac arrests did porters attend?*
- j. How many helicopter emergencies did porters attend?*

Trust response:

1.
 - a. Total WTE OF 41.65
 - b. Tunbridge Wells Hospital (TWH) have 11 during day and 5 at night. Maidstone Hospital (MGH) have 11 during the day and 3 at night

- c. See above
- 2. The information provided below is annually, we are unable to break down into monthly figures.
 - a. Not available in weight MGH - 2195097 pieces moved, TWH - 2465643 pieces moved
 - b. Not available in weight
 - c. No information available
 - d. TWH is 10,189 and MGH is 22,139 CT transfers
 - e. Unable to separate/confirm "Urgent" from total of sample collections carried out by porters
 - f. Unable to confirm "Mattress" numbers from all items transferred by porters
 - g. TWH porters did 1,547 gas exchanges and MGH 2,531
 - h. TWH did 4,106 blood trips and MGH 4,620 blood trips
 - i. No information available
 - j. No information available