

Ref: FOI/GS/ID 8473

Please reply to:
FOI Administrator
Trust Management
Maidstone Hospital
Hermitage Lane
Maidstone, Kent
ME16 9QQ
Email: mtw-tr.foiadmin@nhs.net
www.mtw.nhs.uk

08 May 2024

Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Temporary Staff Management.

You asked: All questions are shown as received by the Trust.

Sourced Staffing Arrangements

1a. Do you have a master vendor (MV) or neutral vendor (NV) arrangement in place for sourcing agency staff? If so, please state which arrangement is in place

1b. What is the name of the MV/NV provider(s) and what staffing groups do they source? e.g. medical, nursing etc.

1c. As part of the arrangement, is any technology provided by the supplier to help manage the procurement of agency staff?

1d. Please provide the contract start and end date for the supplier (dd/mm/yy)

Direct Engagement

2a. Does the organisation use a third party to provide a Direct Engagement/Outsourced Employment Solution? (This is where the NHS organisation sources agency staff via a recruitment agency but hold a direct contract between the organisation and the worker - there is often VAT savings associated to this employment model)

2b. What is the name of the Direct Engagement (DE)/Outsourced Employment supplier (e.g 247Time/Allocate, PlusUs, Retinue, Liaison etc.)

2c. Under the DE/Outsourced Employment arrangement, which staffing groups are managed? For example; Medical, Admin, Scientific staff. Please list all applicable

2d. Please provide the contract start and end date for the DE supplier (dd/mm/yy)

2f. How much did the organisation pay the supplier in 22/23 (April 2022 to March 2023) for the provision of the direct engagement service?

Vendor Management System for Nurse Agency

3a. Does the organisation use a third-party Vendor Management System for the supply of nurse agency staff?

3b. Who supplies your Vendor Management System? E.g. Allocate, NHSP etc.

3c. Please provide the contract start and end date for this provider (dd/mm/yy)

Bank Management

4a. Please name the technology provider used to manage the supply of your bank staff, inclusive of any outsourced or managed arrangements (i.e. NHSP, Bank Partners, Allocate, Liaison, Patchwork, Locum's Nest etc). If more than one supplier is used, please name all suppliers

4b. Please name the staffing group each provider is used for e.g. medical, nursing, AHPs, admin and clerical

4c. Please provide the contract start and end date for each bank supplier (dd/mm/yy)

4d. How much did the organisation pay the supplier(s) in 22/23 for the provision of the bank service?

Trust response:

Sourced Staffing Arrangements	
1a. Do you have a master vendor (MV) or neutral vendor (NV) arrangement in place for sourcing agency staff? If so, please state which arrangement is in place	No
1b. What is the name of the MV/NV provider(s) and what staffing groups do they source? e.g. medical, nursing etc.	Not applicable
1c. As part of the arrangement, is any technology provided by the supplier to help manage the procurement of agency staff?	Not applicable
1d. Please provide the contract start and end date for the supplier (dd/mm/yy)	Not applicable
Direct Engagement	
2a. Does the organisation use a third party to provide a Direct Engagement/Outsourced Employment Solution? (This is where the NHS organisation sources agency staff via a recruitment agency but hold a direct contract between the organisation and the worker - there is often VAT savings associated to this employment model)	Yes
2b. What is the name of the Direct Engagement (DE)/Outsourced Employment supplier (e.g 247Time/Allocate, PlusUs, Retinue, Liaison etc.)	Allocate – 247 Time
2c. Under the DE/Outsourced Employment arrangement, which staffing groups are managed? For example; Medical, Admin, Scientific staff. Please list all applicable	Medical, Allied Health Professional or Health Scientist, Non-medical, Non-Clinical
2d. Please provide the contract start and end date for the DE supplier (dd/mm/yy)	Start date – not known End date – 14/01/2027
2f. How much did the organisation pay the supplier in 22/23 (April 2022 to March 2023) for the provision of the direct engagement service?	Exemption 43 is being applied to this question
Vendor Management System for Nurse Agency	
3a. Does the organisation use a third-party Vendor Management System for the supply of nurse agency staff?	No
3b. Who supplies your Vendor Management System? E.g. Allocate, NHSP etc.	Not applicable

3c. Please provide the contract start and end date for this provider (dd/mm/yy)	Not applicable
Bank Management	
4a. Please name the technology provider used to manage the supply of your bank staff, inclusive of any outsourced or managed arrangements (i.e. NHSP, Bank Partners, Allocate, Liaison, Patchwork, Locum's Nest etc). If more than one supplier is used, please name all suppliers	Not applicable
4b. Please name the staffing group each provider is used for e.g. medical, nursing, AHPs, admin and clerical	Not applicable
4c. Please provide the contract start and end date for each bank supplier (dd/mm/yy)	Not applicable
4d. How much did the organisation pay the supplier(s) in 22/23 for the provision of the bank service?	Not applicable