

Ref: FOI/GS/ID 8803

Please reply to:
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Trust Management
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Maidstone, Kent
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26 February 2024

Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Transport services.

You asked:

Please can you indicate in the table below which services, if any, your organisation procures and advise who currently provides that service. Please confirm the current contract end date, how many journeys are conducted per annum (including aborts, excluding cancelled), the approximate spend per annum and lastly, please indicate how many months in the previous 12 they achieve their Inbound and Outbound KPI targets.

If you are answering on behalf of multiple sites / Trusts or geographical areas please state which and if the contracts differ between these please complete a separate table as appropriate.

*Non-emergency patient transport
High Dependency
Mental Health
Renal Dialysis
Taxi Services – staff and/or patients*

Trust response:

Please see the following table.

Services Procured	Current Provider	Contract End Date	Patient journeys per annum	Spend per annum
Non-emergency patient transport	Patient Transport is a service provided by G4S on behalf of the NHS Integrated Care Board for Kent and Medway please contact them directly for further information.			
High Dependency	Patient Transport is a service provided by G4S on behalf of the NHS Integrated Care Board for Kent and Medway please contact them directly for further information.			
Mental Health	Patient Transport is a service provided by G4S on behalf of the NHS Integrated Care Board for Kent and Medway please contact them directly for further information.			
Renal Dialysis	Patient Transport is a service provided by G4S on behalf of the NHS Integrated Care Board for Kent and Medway please contact them directly for further information.			
Taxi Services – staff and/or patients	Streamline	No Contract	Data Unavailable	Exemption 43

Services Procured	In the previous 12 months, how many times was KPI achieved?		
	INBOUND	OUT - Patients	OUT - Discharges
Non-emergency patient transport	Patient Transport is a service provided by G4S on behalf of the NHS Integrated Care Board for Kent and Medway please contact them directly for further information.		
High Dependency	Patient Transport is a service provided by G4S on behalf of the NHS Integrated Care Board for Kent and Medway please contact them directly for further information.		
Mental Health	Patient Transport is a service provided by G4S on behalf of the NHS Integrated Care Board for Kent and Medway please contact them directly for further information.		
Renal Dialysis	Patient Transport is a service provided by G4S on behalf of the NHS Integrated Care Board for Kent and Medway please contact them directly for further information.		
Taxi Services – staff and/or patients	Streamline	No Contract	Data Unavailable