

Ref: FOI/GS/ID 8692

**Please reply to:**  
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[www.mtw.nhs.uk](http://www.mtw.nhs.uk)

22 March 2024

## **Freedom of Information Act 2000**

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to TIE environment support contract.

*You asked: All questions are shown as received by the Trust.*

- 1. What is the annual cost for your TIE environment support contract, does it cover out of hours support, who is the supplier and when does the contract end?*
- 2. What solution(s) do you use to manage / improve data quality and what is the scope, e.g., is clinical data included?*
- 3. How do you manage care planning (e.g. ReSPECT) across multiple providers and teams, e.g., acute, mental health, social care?*
- 4. What are your plans around creating your system level data/integration strategy?*
- 5. Please provide the email address of your main point of contact to discuss the above.*

Trust response:

1. Vanad Enovation provide the integration support service to the Trust. The contract is annual rolling. The Trust is applying Section 43 to details of the cost.
2. We use a range of solutions, from nationally available tools and reports such as LUNA (RTT) and SUS data quality reports, through to locally developed Power BI reports. The scope of this work includes operational administrative data and clinical information as well as looking at our corporate areas including workforce and finance.
3. There are many different advance care planning tools available. However, the Kent and Medway Integrated Care Board have been leading on the introduction of the ReSPECT document across different health care providers and organisations within its footprint. The ReSPECT documents will be

accessible via the Kent and Medway Health Care Record (KMCR), which is a data sharing platform.

4. The Trust work closely with system partners through the Kent and Medway Shared Health and Care Analytics Board to ensure there is a system-wide approach to data and analytics.

5. Maidstone & Tunbridge Wells NHS Trust receives a number of requests for details relating to the professional lives of our staff from private individuals and organisations, some of whom are involved in recruitment and marketing. On very rare occasions it might be considered in the public interest to disclose some information but in such cases the views of the individual staff concerned is always sought.

Information relating to staff that is not currently publicly available on our website will not be released under Freedom of Information Act 2000 Section 40(2) (personal information) as it relates to the personal information of employees. The Trust follows guidance issued by the Information Commissioner's Office on the disclosure of personal data including direct contact details.

The Trust Executive structure chart is available on the Trust website [www.mtw.nhs.uk](http://www.mtw.nhs.uk) and details of our Clinically Led Organisation can be found on the trust website using the following link: <https://www.mtw.nhs.uk/wp-content/uploads/2022/10/Clinically-Led-Brochure-101022.pdf>

Alternatively, from our website home page, click the About Us Tab, then the Clinically-led Organisation tab where you will find all the information.