



**Maidstone and
Tunbridge Wells**
NHS Trust

Ref: FOI/GS/ID 8774

Please reply to:
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Trust Management
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29 February 2024

Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Staffing rosters, Direct Engagement, Staff Bank, international recruitment, clinical insourcing and outsourcing.

You asked: All questions are shown as received by the Trust.

- 1. What current Staffing Rosters are in place and operational, their contract end date per service, annual/contract fee's/costs, plus How many users/licenses per product?*
- 2. What Direct Engagement Technology VAT efficiency model/provider is in place, and for what staffing group's i.e. Locums, AHP, NMNC etc..*
 - 2a. What's the cost per annum? As a pence per hour, or percentage model?*
 - 2b. And expiry date of this contract?,*
 - 2c. What savings were delivered via DE 22/23 last 12 months?*
- 3. What is the current spend (£) for Nursing, Locums, AHP, NMNC and Facilities Management separately across Agency utilisation or contractors at Maidstone and Tunbridge Wells NHS Trust?*
- 4. Who manages your current Staff Bank? And for What Staffing Groups? Also, what annual costs are associated with your staff bank to provide this service?*
- 5. How many Nurses, Doctors or AHP's were procured via International Recruitment during 2023? And who are the suppliers, contract term, and expiry*
- 6. Who are the main providers for Clinical Insourcing/Outsourcing/Mobile Units to help reduce waiting lists across all services, i.e. Theatres/Endoscopy/Dermatology etc.. and What's the annual spend and contract end date.*

Trust response:

1.

	Medical and Dental	Nursing and HCAs	AHPs and HSS
Suppliers	Healthroster/Allocate, Medirota, CLWRota, Patchwork	Healthroster/Allocate	Healthroster/Allocate
Contract end date	Healthroster/Allocate - 14/01/27 Patchwork – Expiry 04/06/27 Medirota – Expiry 19/03/24 CLWRota – Expiry 19/03/24	Healthroster/Allocate - 14/01/27	Healthroster/Allocate - 14/01/27
Licenses	Not known	Not known	Not known
fees/costs	Exemption 43 is being applied to this question.	Exemption 43 is being applied to this question.	Exemption 43 is being applied to this question.

2.

Allocate – 247 Time

2a. Exemption 43

2b. 14/01/27

2c. Exemption 43

3. Under Section 21 of the Act we are not required to provide information in response to a request if the information is already reasonably accessible to you. The information you requested is available from the trust website using the following link/s: <https://www.mtw.nhs.uk/freedom-of-information/recent-foi-responses/> the link should take you to the Data to Support FOI FAQ's page where you need to click on the Finance dropdown.

Alternatively, from our website home page, click the Freedom of Information Tab, then the Data to Support FOI FAQ's tab and then the Finance dropdown at the bottom of the page where you will find all the information. If the document does not open please copy and paste the link into your browser. Please note the spreadsheet takes some time to download.

This information is updated on a regular basis and is exempt under Section 22 of the Act.

4. Inhouse

5.

193 nurses, 34 AHP's

TTM, MSI, Resource finder, Aryavrat/Charkos.

The Trust does not hold exclusive contracts with these providers we do hold call off agreements for them on the Crown Commercial Services Framework RM6333, this framework expires 12.04.25

6.

Speciality	Insourcing provider	Annual spend	Contract End
Cardiology	Elective Services	Section 43 exemption applied	On-going
Radiology	InHealth	Section 43 exemption applied	On-going
Speciality	Outsourcing provider	Annual spend	Contract End
(Tele)Radiology	TMC	Section 43 exemption applied	01 May 2023
(Tele)Radiology	Hexarad	Section 43 exemption applied	01.04.2025
Ophthalmology (Head & Neck)	Benenden	Section 43 exemption applied	30-Nov-23