



**Maidstone and
Tunbridge Wells**
NHS Trust

Ref: FOI/GS/ID 8911

Please reply to:
FOI Administrator
Trust Management
Maidstone Hospital
Hermitage Lane
Maidstone, Kent
ME16 9QQ
Email: mtw-tr.foiadmin@nhs.net
www.mtw.nhs.uk

07 March 2024

Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to on the day cancellations or aborted appointments for outpatient appointments.

*You asked: All questions are shown as received by the Trust.
Please provide either the % number or total number of "on the day cancellations/aborted appointments" during the past 12 months – as per the below services.*

Service/Department On The Day Cancelations

General Surgery Service

Urology Service

Trauma and Orthopaedic Service

Ear Nose and Throat Service

Ophthalmology Service

Oral Surgery Service

Neurosurgical Service

Plastic Surgery Service

Cardiothoracic Surgery Service

General Internal Medicine Service

Gastroenterology Service

Cardiology Service

Dermatology Service

Respiratory Medicine Service

Neurology Service

Rheumatology Service

Elderly Medicine Service

Gynaecology Service

Other - Medical Services

Other - Mental Health Services

Other - Paediatric Services

Other - Surgical Services
Other - Other Services
Radiology/Imaging
Respiratory physiology - Sleep Studies
Urodynamics - Pressures & Flows
Endoscopy
Trust Average

Trust response:

Some of the Services and Departments listed we are unable to provide answers for and have entered N/A in the response field. Any specialties not on the list have been entered under Other-Other Services.

| | |
|--|-------|
| General Surgery Service | 781 |
| Urology Service | 764 |
| Trauma and Orthopaedic Service | 1249 |
| Ear Nose and Throat Service | 1126 |
| Ophthalmology Service | 4140 |
| Oral Surgery Service | N/A |
| Neurosurgical Service | N/A |
| Plastic Surgery Service | N/A |
| Cardiothoracic Surgery Service | 29 |
| General Internal Medicine Service | 123 |
| Gastroenterology Service | 316 |
| Cardiology Service | 477 |
| Dermatology Service | N/A |
| Respiratory Medicine Service | 390 |
| Neurology Service | 217 |
| Rheumatology Service | 382 |
| Elderly Medicine Service | 110 |
| Gynaecology Service | 549 |
| Other - Medical Services | N/A |
| Other - Mental Health Services | N/A |
| Other - Paediatric Services | N/A |
| Other - Surgical Services | N/A |
| Other - Other Services | 13300 |
| Radiology/Imaging | N/A |
| Respiratory physiology - Sleep Studies | N/A |
| Urodynamics - Pressures & Flows | N/A |
| Endoscopy | N/A |
| Trust Total | 23953 |