

Ref: FOI/GS/ID 8760

Please reply to:
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Trust Management
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14 February 2024

Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Mobile phones, SIP trunking, Licences, Telephony and WAN connectivity.

You asked:

Mobile phones

1. *Who is your current mobile phone provider?*
2. *How many mobile connections?*
3. *When is the contract up for renewal?*
4. *How long do you contract for (24 or 36 months)?*
5. *The email address of the primary contact for this contract?*

SIP Trunking

6. *Have you implemented SIP?*
7. *If yes, when does the contract expire?*
8. *Who is your SIP provider?*
9. *The email address of the primary contact for this contract?*

Team Licences

10. *Which Microsoft 365 Licence do you have e.g. E3, E5 Have you voice enable your Teams Licences?*
11. *If not, is that something you are considering?*

Telephony

12. *What is your current telephony system?*
13. *How many users of the telephony system?*
14. *When is the contract up for renewal?*
15. *The email address of the primary contact for this contract?*

Connectivity

16. *What form of WAN do you use e.g. mpls, SDWAN etc.*
17. *When does the contract end?*
18. *How many sites?*

Trust response:

Mobile phones

1. O2 Telefonica
2. 1162
3. Annual rolling
4. Annual rolling
5. This falls under the remit of the IT Director, email: sue.forsey@nhs.net

SIP Trunking

6. Yes
7. December 2024
8. Block Solutions
9. This falls under the remit of the IT Director, email: sue.forsey@nhs.net

Team Licences

10. We have E3 and this is provided to us for free by NHS England. Yes we have enabled voice.
11. Not applicable

Telephony

12. Cisco
13. 3716
14. 31/12/2024
15. This falls under the remit of the IT Director, email: sue.forsey@nhs.net

Connectivity

16. WAN and Internet connectivity is a combination of Adept (HSCN, Internet and point-to-point links), Custodian Data Centres (10G OSA links), Block (Block Internet links)

17.

Block Dec 2024

Adept July 2024

Custodian - March 2025

18.

9 for WAN

5 for HSCN/KPSN