

Ref: FOI/GS/ID 8925

Please reply to:
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Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Missed appointments.

*You asked: All questions are shown as received by the Trust.
How many scheduled appointments were missed by patients (DNA/Did Not Attend) across all major hospitals (cumulative) within the Maidstone and Tunbridge Wells NHS Trust in the years 2019, 2020, 2021, 2022 and 2023.*

Trust response:

2019: 29,860 DNAs = 5.9% DNA Rate

2020: 28,993 DNAs = 6.4% DNA Rate

2021: 43,698 DNAs = 8.4% DNA Rate

2022: 50,272 DNAs = 7.7% DNA Rate

2023: 42,616 DNAs = 6.2% DNA Rate