

Ref: FOI/GS/ID 8908

**Please reply to:**  
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07 March 2024

## **Freedom of Information Act 2000**

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to DNA (Did Not Attend) Rate.

*You asked: All questions are shown as received by the Trust.  
Please provide the below DNA data for the mentioned services/departments  
Service/Department DNA (Did Not Attend) Rate for Previous 12 months*

*General Surgery Service*  
*Urology Service*  
*Trauma and Orthopaedic Service*  
*Ear Nose and Throat Service*  
*Ophthalmology Service*  
*Oral Surgery Service*  
*Neurosurgical Service*  
*Plastic Surgery Service*  
*Cardiothoracic Surgery Service*  
*General Internal Medicine Service*  
*Gastroenterology Service*  
*Cardiology Service*  
*Dermatology Service*  
*Respiratory Medicine Service*  
*Neurology Service*  
*Rheumatology Service*  
*Elderly Medicine Service*  
*Gynaecology Service*  
*Other - Medical Services*  
*Other - Mental Health Services*  
*Other - Paediatric Services*  
*Other - Surgical Services*  
*Other - Other Services*  
*Dadiology/Imaging*

*Respiratory physiology - Sleep Studies*  
*Urodynamics - Pressures & Flows*  
*Endoscopy*  
*Trust Average*

Trust response:

Some of the Services and Departments listed we are unable to provide answers for and have entered N/A in the response field. Any specialties not on the list have been entered under Other-Other Services.

| Service/Department                | DNA (Did Not Attend) Rate for Previous 12 months |
|-----------------------------------|--|
| General Surgery Service           | 2121 DNAS = 7.6% DNA Rate                        |
| Urology Service                   | 2285 DNAS = 7.4% DNA Rate                        |
| Trauma and Orthopaedic Service    | 2551 DNAS = 5.5% DNA Rate                        |
| Ear Nose and Throat Service       | 2308 DNAS = 10.3% DNA Rate                       |
| Ophthalmology Service             | 8978 DNAS = 9.3% DNA Rate                        |
| Oral Surgery Service              | N/A  |
| Neurosurgical Service             | N/A  |
| Plastic Surgery Service           | N/A  |
| Cardiothoracic Surgery Service    | 7 DNAS = 1.8% DNA Rate                           |
| General Internal Medicine Service | 26 DNAS = 2.1% DNA Rate                          |
| Gastroenterology Service          | 1229 DNAS = 9.6% DNA Rate                        |
| Cardiology Service                | 922 DNAS = 5.6% DNA Rate                         |
| Dermatology Service               | N/A  |
| Respiratory Medicine Service      | 700 DNAS = 7% DNA Rate                           |
| Neurology Service                 | 825 DNAS = 7.6% DNA Rate                         |
| Rheumatology Service              | 695 DNAS = 6.4% DNA Rate                         |
| Elderly Medicine Service          | 578 DNAS = 13.3% DNA Rate                        |
| Gynaecology Service               | 1581 DNAS = 5.9% DNA Rate                        |
| Other - Medical Services          | N/A  |

|  |                            |
|--|----------------------------|
| Other - Mental Health Services         | N/A                        |
| Other - Paediatric Services            | 4270 DNAS = 10.6% DNA Rate |
| Other - Surgical Services              | N/A                        |
| Other - Other Services                 | 12501 DNAS = 4.9% DNA Rate |
| Radiology/Imaging                      | N/A                        |
| Respiratory physiology - Sleep Studies | N/A                        |
| Urodynamics - Pressures & Flows        | N/A                        |
| Endoscopy                              | N/A                        |
| Trust Average                          | 41577 DNAS = 6.8% DNA Rate |