

Ref: FOI/GS/ID 8395

Please reply to:
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Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to virtual wards remote monitoring services.

You asked: All questions are shown as received by the Trust.

1. *Technology-enabled virtual wards remote monitoring services contract(s):*
 - A. *Is there a single remote monitoring services provider across all Maidstone and Tunbridge Wells NHS Trust technology-enabled virtual wards, or are there multiple providers?*
 - B. *Who is/are the contracted remote monitoring services provider(s) for technology-enabled virtual wards?*
 - C. *Does the contract(s) cover only licenses or telehealth equipment/kit, logistics services, etc, if so, which ones are included?*
 - D. *What is a contract(s) Value (£)?*
 - E. *What is the contract(s) Start Date?*
 - F. *What is the contract(s) Length (in months, years, please specify the term)?*
 - G. *Who is the contracting authority?*
 - H. *Procurement type (e.g., direct award via CCS framework, call-off from a dynamic purchasing system, open procedure, etc.)?*
2. *If there is no contract(s) in place, but technology-enabled virtual wards remote monitoring services are/were provided as a pilot programme, please provide the information:*
 - A. *Is/was this pilot funded through the ICB, or is/was the funding allocated directly to Maidstone and Tunbridge Wells NHS Trust, or any collaboratives, if so, which one?*
 - B. *Who is/was the selected remote monitoring services provided for this pilot?*
 - C. *What is/was the pilot Value (£)?*
 - D. *What is/was the pilot Start Date?*

- E. *What is/was the pilot Length (in months, years, please specify the term)?*
3. *If there is a technology-enabled virtual ward remote monitoring service contract(s), but exemptions in FOIA protect the information due to the organisation entering a contract with a third-party contractor with confidentiality clauses (or on an expressly confidential basis). In that case, this shouldn't prevent disclosure under transparency obligations, for example, to publish spend data, so please provide the following information:*
- A. *What is the Value (£) spent on remote monitoring for virtual wards?*
- B. *What is the spent term monthly, quarterly, or annual?*

Definitions:

- Virtual ward technology-enabled offers the management of patients via a digital platform to optimise the care of patients, support communication and enable the effective management of a patient's condition. Patients may measure agreed vital signs where relevant and enter data into an app or website.*
- Telehealth equipment/kit includes smart devices, digital platforms, apps, and devices designed to help remotely monitor people who live at home.*

Trust response:

1.
 - A. Single
 - B. Luscii
 - C. Yes, the contract only covers licenses.
 - D. Section 43 is being applied to this question.
 - E. 01 November 2022
 - F. End date April 2024
 - G. Maidstone and Tunbridge Wells NHS Trust
 - H. G-Cloud
2. Not applicable
 - A. Not applicable
 - B. Not applicable
 - C. Not applicable
 - D. Not applicable
 - E. Not applicable
3.
 - A. Please see Q1
 - B. Please see Q1