09 February 2024

Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Trust systems.

You asked: All questions are shown as received by the Trust.
I am writing under the Freedom of Information Act 2000 to request information about several systems and services in use at Maidstone & Tunbridge Wells NHS Trust
My inquiries are as follows:
Technology
Electronic prescribing and medicines administration
Electronic document management system
Diagnostic imaging information system
Laboratory information management system (LIMS)
Financial management system
Robotic process automation system
Electronic Patient Record
Maternity Information System
Patient Administration System
Cyber Security Services
Bed management system
Clinical decision support system
Hospital pharmacy system
Population health management system
Hospital discharge system
Theatre scheduling system
Clinical communications system
Remote consultation system provider (e.g. video and online consultations)
Advice and guidance system provider
Virtual ward and remote monitoring system provider
Cloud provider

Payroll System
Staff rostering system
HR/workforce management system
Supply chain and inventory management system
Barcode and scanning technology system provide
Computer hardware provider (laptops, PCs, smartphones, tablets, iPads etc)
•   *Please enter 'No System Installed' if your trust does not have such system.*
•   *Please enter 'No system needed' if your trust does not have a department or service which requires such a system.*
•   *If the contract is expiring in the next 6 months, please state if the trust plans to renew, re-procure or take any other action*
•   *If the contact is on a rolling basis, Please enter 'Rolling'.*
•   *Additionally, could you please fill in the missing supplier, product names and contract expiry dates?*
•   *Please note: In relation to cyber-security, we are asking for the name of your main cyber-security provider. We do not need to know the software or sub-contractors used.*

Trust response:
Under Section 21 of the Act we are not required to provide information in response to a request if the information is already reasonably accessible to you. The information you requested is available from the trust website [WWW.MTW.NHS.UK](WWW.MTW.NHS.UK)

Please enter the following into the search box and the responses will be shown.
Clinical decision support
Clinical systems
Trust systems
Robotic process
PAS
Software systems
Information systems
Staffing system
Software

Alternatively, please use the following links:
https://www.mtw.nhs.uk/wp-content/uploads/2023/03/Clinical-decision-support-in-e-prescribing-Observations-vital-signs-Oncology-e-prescribing-and-Diagnostic-imaging-Systems.170323.pdf
https://www.mtw.nhs.uk/wp-content/uploads/2024/01/Clinical-systems.030124.pdf
https://www.mtw.nhs.uk/wp-content/uploads/2023/07/Trust-systems.250723.pdf
https://www.mtw.nhs.uk/wp-content/uploads/2022/05/Robotic-Process-Automation-RPA-or-Intelligent-Automation-technology.110522.pdf
https://www.mtw.nhs.uk/wp-content/uploads/2023/09/RPA-Robotic-Process-Automation.050923.pdf
https://www.mtw.nhs.uk/wp-content/uploads/2021/11/PAS-EPR-and-ePMA-systems.-301121.pdf
https://www.mtw.nhs.uk/freedom-of-information
https://www.mtw.nhs.uk/wp-content/uploads/2022/12/Software-systems.021222.pdf
https://www.mtw.nhs.uk/wp-content/uploads/2023/08/Information-systems.210823.pdf

https://www.mtw.nhs.uk/wp-content/uploads/2023/07/Software.270623.pdf
https://www.mtw.nhs.uk/wp-content/uploads/2024/01/Staffing-System-Providers.230124.pdf