

Ref: FOI/GS/ID 8793

Please reply to:
FOI Administrator
Trust Management
Maidstone Hospital
Hermitage Lane
Maidstone, Kent
ME16 9QQ
Email: mtw-tr.foiadmin@nhs.net
www.mtw.nhs.uk

18 January 2024

Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Translation and Interpreting Services.

You asked:

Please include the following information for the following years: 2020/21, 2021/22, 2022/23:

- 1. Trust's overall spending on Translation and Interpreting Services*
- 2. Total translators employed by the Trust*
- 3. The hourly pay for in-house interpreters*
- 4. What languages do they cover?*
- 5. Total number of in-person/face to face interpreting sessions booked (break down by language and clinical area)*
- 6. How many appointments or procedures have had to be rescheduled/cancelled due to lack of an interpreter*

Trust response:

1. Under Section 21 of the Act we are not required to provide information in response to a request if the information is already reasonably accessible to you. The information you requested is available from the trust website WWW.MTW.NHS.UK Please enter Translation, Interpretation and language services costs into the search box and the response will be shown.

Alternatively, please use the following link:

<https://www.mtw.nhs.uk/wp-content/uploads/2024/01/Translation-Interpretation-and-language-services-costs.100124.pdf>

2. Zero
3. Not applicable, no in-house interpreters.
4. Not applicable, no in-house interpreters.
5. Not applicable, no in-house interpreters.
6. Not applicable, no in-house interpreters.