

Ref: FOI/GS/ID 8758

Please reply to:
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Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to ICT testing practices.

You asked: All questions are shown as received by the Trust.

- 1. Do you have a dedicated ICT test team?*
- 2. Do you outsource project testing?*
- 3. Do you outsource BAU testing?*
- 4. Do you test core functions (not just key applications) before releasing your regular Operating System patches and updates to the ICT estate?*
- 5. Do you test your new End User Devices and peripherals before deploying to the ICT estate?*
- 6. Would you consider using an independent Testing as a Service(TaaS) option? If not, please explain why.*

Trust response:

1. Yes
2. No
3. No
4. Yes
5. Yes
6. Significant cost implications and loss of local knowledge on their departure.