

Ref: FOI/GS/ID 8267

Please reply to:
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11 January 2024

Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to care hotels.

You asked:

Q1. Per month in financial year 2022/23, how many hotel rooms were booked? Please provide a breakdown per hotel, and share both the name of the hotel and the provider/ company that runs the hotel.

Q2. Per month in financial year 2022/23, please also share the following information:

- a. The cost of a hotel room per care recipient per day*
- b. The average patient stay (in weeks) in a care hotel*
- c. Whether the Trust is the sole owner of the bookings, or if the booking is shared with another Trust. If the booking is shared with another Trust, please name the Trust.*

Q3. Please share the minutes from all Trust Board meetings in financial year 2022/23, including copies of any presentations, such as PowerPoint slideshows, which were shown during meetings and copies of any written documents that were distributed to those attending the meetings.

Q4. I assume that the Trust records the complaints made. For the purposes of this request, I am going to call those records "complaints logs". You may use a different terminology internally such as "complaint records" or "complaint notes". Please can you conduct a keyword search across the complaints logs in the financial year 2022/23 for the term "hotel" and provide each complaint log, including the summary of the complaint, the date, the hotel and the provider. Please also provide a total for the number of times the term "hotel" appears.

Trust response:

Q1. The Trust used one hotel booking during this period to support a patient who was fit to be discharged but could not travel to their permanent

accommodation for 48 hours. This was funded by the trust via their contract with Mercure

Q2.

a. Section 43 is being applied to this question.

b. One stay for 48 hours

c. On this occasion we used a Trust only solution - in the past we have funded via ICB D2A funds

Please note: Patients are not being supported in hotels whilst receiving daily treatment.

Q3. Under Section 21 of the Act we are not required to provide information in response to a request if the information is already reasonably accessible to you. The information you requested is available from the trust website using the following link/s: [Board meetings and papers - Maidstone and Tunbridge Wells NHS Trust \(mtw.nhs.uk\)](https://www.mtw.nhs.uk/Board-meetings-and-papers-Maidstone-and-Tunbridge-Wells-NHS-Trust)

These are the 'meeting books' for the financial year, which include the minutes.

Q4. I have been unable to obtain this information. If you still require this data can you please let me know and I will continue to chase.