

Ref: FOI/GS/ID 8672

Please reply to:
FOI Administrator
Trust Management
Maidstone Hospital
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Maidstone, Kent
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Email: mtw-tr.foiadmin@nhs.net
www.mtw.nhs.uk

06 December 2023

Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Translation and Interpreting services.

You asked: All questions are shown as received by the Trust.

- 1. For the last financial year, what was the total amount spent on translation costs?*
- 2. Can you provide a breakdown of these costs by language translated.*
- 3. Do you hire any dedicated translators? If so provide details of how many, total salary cost and for what language.*

Trust response:

1. Under Section 21 of the Act we are not required to provide information in response to a request if the information is already reasonably accessible to you. The information you requested is available from the trust website WWW.MTW.NHS.UK Please enter Translation and Interpreting Services. into the search box and the response will be shown. Alternatively, please use the following link: <https://www.mtw.nhs.uk/wp-content/uploads/2023/11/Translation-and-Interpreting-Services.311023.pdf>

2.

Language	Sum of Total Charges
Albanian	367
Amharic	12.6
Arabic	1888.8
Bengali	4289.5
BSL	7914.5
Bulgarian	5822.35
Cantonese	7169.8
Czech	39

Dari	846.2
Deafblind	794
Farsi	1700.2
French	45
German	13.2
Greek	130.2
Gujarati	9.6
Hindi	649.6
Hungarian	188.6
Indonesian	54
Italian	1594.4
Japanese	123.6
Kurdish Sorani	736.2
Latvian	434
Lithuanian	1285.8
Malayalam	27
Mandarin	3564.4
Mandarin&Cantonese	661
Nepali	7164.8
Polish	7960.2
Portuguese	1774
Punjabi	2258.2
Pushtu	1256.8
Romanian	4047.8
Russian	7251.2
Sinhalese	114
Slovak	742.8
Soninke	12
Spanish	77.4
Tamil	522.7
Thai	37.8
Tigrinian	109.8
Turkish	2151.2
Ukrainian	1170.4
Urdu	582.4
Vietnamese	385.2

3. This service is outsourced to OnCall Interpreters.