

Ref: FOI/GS/ID 8596

Please reply to: FOI Administrator Trust Management Maidstone Hospital Hermitage Lane Maidstone, Kent ME16 9QQ

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www.mtw.nhs.uk

04 December 2023

Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Serious Incidents and Incident Reporting.

You asked: All questions are shown as received by the Trust.

- 1) The number of Serious Incidents declared for the last five financial years and for 2023/24 so far by year and type
- 2) The date of Serious Incident declarations, the corresponding Incident Date and the correspond reported date for the last five financial years and for 2023/24 so far
- 3) The number of de-escalations (Serious Incidents that have been declared and then agreed not a serious incident with commissioners) for the last five financial years and for 2023/24 so far by month and year and type
- 4) The number of reported patient safety incidents for the last five financial years and for 2023/24 so far by month and year, type and harm level
- 5) The number of other reported incidents for the last five financial years and for 2023/24 so far by month and year, type and harm level
- 6) The Trusts incident reporting systems such as DatixWeb, DatixCloud, In Phase, Radar, Ulysses or other (please name)
- 7) Number of beds (base number) in the Trust

Trust response:

1. Number of incidents reported:

| 2018/2019 | 125 |
|-----------|-----|
| 2019/2020 | 97 |
| 2020/2021 | 118 |
| 2021/2022 | 102 |
| 2022/2023 | 96 |

2023/2024 45

Type of incidents reported: 2018/2019:

| 7 | Abuse/alleged abuse of adult patient by staff |
|----|---|
| 1 | Abuse/alleged abuse of adult patient by third party |
| 4 | Apparent/actual/suspected self-inflicted harm meeting SI criteria |
| 4 | Confidential information leak/information governance breach meeting SI criteria |
| 9 | Diagnostic incident including delay meeting SI criteria (including failure to act on test results) |
| 1 | Disruptive/ aggressive/ violent behaviour meeting SI criteria |
| 3 | HCAI/Infection control incident meeting SI criteria |
| 5 | Maternity/Obstetric incident meeting SI criteria: baby only (this include foetus, neonate and infant) |
| 1 | Maternity/Obstetric incident meeting SI criteria: mother and baby (this include foetus, neonate and infant) |
| 4 | Maternity/Obstetric incident meeting SI criteria: mother only |
| 1 | Medical equipment/ devices/disposables incident meeting SI criteria |
| 2 | Medication incident meeting SI criteria |
| 6 | Operation/treatment given without valid consent |
| 1 | Pending review (a category must be selected before incident is closed) |
| 14 | Pressure ulcer meeting SI criteria |
| 23 | Slips/trips/falls meeting SI criteria |
| 5 | Sub-optimal care of the deteriorating patient meeting SI criteria |
| 9 | Surgical/invasive procedure incident meeting SI criteria |
| 17 | Treatment delay meeting SI criteria |
| 1 | Unauthorised absence meeting SI criteria |
| 7 | VTE meeting SI criteria |

2019/2020:

| 2 | Abuse/alleged abuse of adult patient by staff |
|----|---|
| 3 | Apparent/actual/suspected self-inflicted harm meeting SI criteria |
| 1 | Blood product/ transfusion incident meeting SI criteria |
| 7 | Diagnostic incident including delay meeting SI criteria (including failure to act on test results) |
| 3 | HCAI/Infection control incident meeting SI criteria |
| 3 | Maternity/Obstetric incident meeting SI criteria: baby only (this include foetus, neonate and infant) |
| 2 | Maternity/Obstetric incident meeting SI criteria: mother and baby (this include foetus, neonate and infant) |
| 1 | Maternity/Obstetric incident meeting SI criteria: mother only |
| 2 | Medical equipment/ devices/disposables incident meeting SI criteria |
| 3 | Medication incident meeting SI criteria |
| 1 | Operation/treatment given without valid consent |
| 2 | Pressure ulcer meeting SI criteria |
| 1 | Radiation incident (including exposure when scanning) meeting SI criteria |
| 1 | Screening issues meeting SI criteria |
| 30 | Slips/trips/falls meeting SI criteria |
| 5 | Sub-optimal care of the deteriorating patient meeting SI criteria |
| 4 | Surgical/invasive procedure incident meeting SI criteria |
| 20 | Treatment delay meeting SI criteria |
| | |

| 1 | Unauthorised absence meeting SI criteria |
|---|--|
| 5 | VTE meeting SI criteria |

2020/2021:

| 4 | Apparent/actual/suspected self-inflicted harm meeting SI criteria |
|----|---|
| 1 | Confidential information leak/information governance breach meeting SI criteria |
| 10 | Diagnostic incident including delay meeting SI criteria (including failure to act on test results) |
| 3 | Disruptive/ aggressive/ violent behaviour meeting SI criteria |
| 39 | HCAI/Infection control incident meeting SI criteria |
| 4 | Maternity/Obstetric incident meeting SI criteria: baby only (this include foetus, neonate and infant) |
| 3 | Maternity/Obstetric incident meeting SI criteria: mother and baby (this include foetus, neonate and infant) |
| 1 | Maternity/Obstetric incident meeting SI criteria: mother only |
| 2 | Medical equipment/ devices/disposables incident meeting SI criteria |
| 2 | Medication incident meeting SI criteria |
| 1 | Radiation incident (including exposure when scanning) meeting SI criteria |
| 27 | Slips/trips/falls meeting SI criteria |
| 4 | Sub-optimal care of the deteriorating patient meeting SI criteria |
| 1 | Surgical/invasive procedure incident meeting SI criteria |
| 12 | Treatment delay meeting SI criteria |
| 4 | VTE meeting SI criteria |

2021/2022:

| 1 | Abuse/alleged abuse of adult patient by staff |
|----|---|
| 1 | Apparent/actual/suspected self-inflicted harm meeting SI criteria |
| 13 | Diagnostic incident including delay meeting SI criteria (including failure to act on test results) |
| 1 | Disruptive/ aggressive/ violent behaviour meeting SI criteria |
| 16 | HCAI/Infection control incident meeting SI criteria |
| 11 | Maternity/Obstetric incident meeting SI criteria: mother and baby (this include foetus, neonate and infant) |
| 2 | Maternity/Obstetric incident meeting SI criteria: mother only |
| 2 | Pressure ulcer meeting SI criteria |
| 27 | Slips/trips/falls meeting SI criteria |
| 11 | Sub-optimal care of the deteriorating patient meeting SI criteria |
| 5 | Surgical/invasive procedure incident meeting SI criteria |
| 9 | Treatment delay meeting SI criteria |
| 3 | VTE meeting SI criteria |

2022/2023:

| 1 | Abuse/alleged abuse of adult patient by staff | |
|---|--|--|
| 2 | Accident e.g. collision/scald (not slip/trip/fall) meeting SI criteria | |
| 2 | Apparent/actual/suspected self-inflicted harm meeting SI criteria | |
| 1 | Blood product/ transfusion incident meeting SI criteria | |
| 1 | Confidential information leak/information governance breach meeting SI criteria | |
| 8 | Diagnostic incident including delay meeting SI criteria (including failure to act on test results) | |
| 1 | Disruptive/ aggressive/ violent behaviour meeting SI criteria | |
| 3 | HCAI/Infection control incident meeting SI criteria | |

| 3 | Major incident/ emergency preparedness, resilience and response/ suspension of services |
|----|---|
| 4 | Maternity/Obstetric incident meeting SI criteria: baby only (this include foetus, neonate and infant) |
| 6 | Maternity/Obstetric incident meeting SI criteria: mother and baby (this include foetus, neonate and infant) |
| 1 | Maternity/Obstetric incident meeting SI criteria: mother only |
| 3 | Medication incident meeting SI criteria |
| 1 | Pending review (a category must be selected before incident is closed) |
| 2 | Pressure ulcer meeting SI criteria |
| 1 | Radiation incident (including exposure when scanning) meeting SI criteria |
| 19 | Slips/trips/falls meeting SI criteria |
| 11 | Sub-optimal care of the deteriorating patient meeting SI criteria |
| 9 | Surgical/invasive procedure incident meeting SI criteria |
| 13 | Treatment delay meeting SI criteria |
| 4 | VTE meeting SI criteria |

2023/2024 to 17.10.2023:

| 3 | Abuse/alleged abuse of adult patient by staff |
|----|---|
| 1 | Accident e.g. collision/scald (not slip/trip/fall) meeting SI criteria |
| 2 | Apparent/actual/suspected self-inflicted harm meeting SI criteria |
| 1 | Diagnostic incident including delay meeting SI criteria (including failure to act on test results) |
| 1 | Failure to obtain appropriate bed for child who needed it |
| 2 | HCAI/Infection control incident meeting SI criteria |
| 6 | Maternity/Obstetric incident meeting SI criteria: baby only (this include foetus, neonate and infant) |
| 2 | Maternity/Obstetric incident meeting SI criteria: mother only |
| 2 | Pending review (a category must be selected before incident is closed) |
| 9 | Slips/trips/falls meeting SI criteria |
| 3 | Sub-optimal care of the deteriorating patient meeting SI criteria |
| 13 | Treatment delay meeting SI criteria |

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| 2018/2019: | |
|------------|------------------------|
| Date of | |
| incident | Date declared/reported |
| 02/04/2018 | 06/04/2018 |
| 05/04/2018 | 09/04/2018 |
| 10/04/2018 | 24/04/2018 |
| 11/04/2018 | 19/06/2020 |
| 11/04/2018 | 16/04/2018 |
| 13/04/2018 | 24/04/2018 |
| 13/04/2018 | 24/04/2018 |
| 15/04/2018 | 03/05/2018 |
| 16/04/2018 | 23/04/2018 |
| 17/04/2018 | 24/04/2018 |
| 19/04/2018 | 04/10/2018 |
| 20/04/2018 | 29/05/2018 |
| 20/04/2018 | 20/04/2018 |

| 21/04/2018 | 05/09/2018 |
|------------|------------|
| 25/04/2018 | 01/05/2018 |
| 27/04/2018 | 02/05/2018 |
| 02/05/2018 | 08/05/2018 |
| 09/05/2018 | 15/05/2018 |
| 10/05/2018 | 20/08/2018 |
| 10/05/2018 | 20/06/2018 |
| 12/05/2018 | 18/05/2018 |
| 13/05/2018 | 08/06/2018 |
| 17/05/2018 | 21/05/2018 |
| 18/05/2018 | 05/07/2018 |
| 21/05/2018 | 22/05/2018 |
| 23/05/2018 | 28/08/2018 |
| 25/05/2018 | 03/09/2019 |
| 25/05/2018 | 12/06/2018 |
| 26/05/2018 | 01/06/2018 |
| 27/05/2018 | 30/05/2018 |
| 03/06/2018 | 08/06/2018 |
| 05/06/2018 | 08/06/2018 |
| 07/06/2018 | 13/06/2018 |
| 11/06/2018 | 21/06/2018 |
| 15/06/2018 | 10/07/2018 |
| 19/06/2018 | 03/07/2018 |
| 03/07/2018 | 19/07/2018 |
| 06/07/2018 | 03/09/2018 |
| 06/07/2018 | 19/07/2018 |
| 19/07/2018 | 29/06/2019 |
| 20/07/2018 | 13/07/2019 |
| 28/07/2018 | 04/09/2018 |
| 01/08/2018 | 07/08/2018 |
| 02/08/2018 | 10/08/2018 |
| 03/08/2018 | 06/08/2018 |
| 06/08/2018 | 14/08/2018 |
| 07/08/2018 | 10/08/2018 |
| 14/08/2018 | 09/11/2018 |
| 17/08/2018 | 11/09/2018 |
| 17/08/2018 | 20/08/2018 |
| 20/08/2018 | 23/08/2018 |
| 21/08/2018 | 24/08/2018 |
| 21/08/2018 | 04/09/2018 |
| 22/08/2018 | 23/08/2018 |
| 23/08/2018 | 06/09/2018 |
| 24/08/2018 | 30/08/2018 |
| 28/08/2018 | 25/10/2018 |
| 31/08/2018 | 06/09/2018 |

| 03/09/2018 | 12/03/2019 |
|------------|------------|
| 03/09/2018 | 06/09/2018 |
| 06/09/2018 | 10/09/2018 |
| 08/09/2018 | 26/10/2018 |
| 10/09/2018 | 10/09/2018 |
| 11/09/2018 | 17/09/2018 |
| 13/09/2018 | 17/09/2018 |
| 13/09/2018 | 19/09/2018 |
| 15/09/2018 | |
| | 22/10/2018 |
| 19/09/2018 | 21/09/2018 |
| 20/09/2018 | 09/05/2019 |
| 24/09/2018 | 04/10/2018 |
| 25/09/2018 | 01/10/2018 |
| 25/09/2018 | 01/10/2018 |
| 28/09/2018 | 30/04/2019 |
| 28/09/2018 | 03/08/2018 |
| 01/10/2018 | 28/11/2018 |
| 07/10/2018 | 22/10/2018 |
| 08/10/2018 | 03/12/2018 |
| 08/10/2018 | 15/10/2018 |
| 08/10/2018 | 10/10/2018 |
| 16/10/2018 | 17/10/2018 |
| 18/10/2018 | 22/10/2018 |
| 18/10/2018 | 19/10/2018 |
| 20/10/2018 | 17/12/2019 |
| 22/10/2018 | 03/04/2019 |
| 30/10/2018 | 05/03/2019 |
| 31/10/2018 | 05/11/2018 |
| 05/11/2018 | 21/11/2018 |
| 06/11/2018 | 17/12/2019 |
| 15/11/2018 | 20/06/2019 |
| 20/11/2018 | 23/11/2018 |
| 26/11/2018 | 19/12/2018 |
| 29/11/2018 | 12/01/2019 |
| 29/11/2018 | 06/12/2018 |
| 09/12/2018 | 17/12/2018 |
| 10/12/2018 | 06/02/2019 |
| 12/12/2018 | 23/01/2019 |
| 16/12/2018 | 22/01/2019 |
| 03/01/2019 | 10/01/2019 |
| 07/01/2019 | 14/04/2020 |
| 09/01/2019 | 17/12/2019 |
| 11/01/2019 | 17/12/2019 |
| 13/01/2019 | 14/01/2019 |
| 15/01/2019 | 22/01/2019 |

| 15/01/2019 | 13/02/2019 |
|------------|------------|
| 19/01/2019 | 22/01/2019 |
| 25/01/2019 | 07/02/2019 |
| 28/01/2019 | 21/02/2019 |
| 28/01/2019 | 31/01/2019 |
| 28/01/2019 | 31/01/2019 |
| 07/02/2019 | 12/03/2019 |
| 11/02/2019 | 18/02/2019 |
| 12/02/2019 | 05/06/2019 |
| 15/02/2019 | 19/02/2019 |
| 18/02/2019 | 20/05/2019 |
| 19/02/2019 | 13/06/2019 |
| 22/02/2019 | 05/03/2019 |
| 02/03/2019 | 08/04/2019 |
| 03/03/2019 | 12/03/2019 |
| 06/03/2019 | 11/04/2019 |
| 10/03/2019 | 13/03/2019 |
| 11/03/2019 | 16/05/2019 |
| 27/03/2019 | 26/04/2019 |
| 28/03/2019 | 03/10/2019 |
| 29/03/2019 | 02/04/2019 |
| 31/03/2019 | 05/04/2019 |

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|------------|------------------------|
| 2019/2020: | |
| Date of | |
| incident | Date declared/reported |
| 03/04/2019 | 05/04/2019 |
| 14/04/2019 | 25/04/2019 |
| 19/04/2019 | 26/04/2019 |
| 20/04/2019 | 07/05/2019 |
| 22/04/2019 | 21/05/2019 |
| 26/04/2019 | 26/04/2019 |
| 26/04/2019 | 08/05/2019 |
| 27/04/2019 | 08/05/2019 |
| 30/04/2019 | 08/05/2019 |
| 01/05/2019 | 11/07/2019 |
| 04/05/2019 | 08/05/2019 |
| 06/05/2019 | 24/05/2019 |
| 06/05/2019 | 13/05/2019 |
| 16/05/2019 | 04/05/2022 |
| 20/05/2019 | 20/05/2019 |
| 22/05/2019 | 05/06/2019 |
| 23/05/2019 | 09/12/2019 |
| 25/05/2019 | 29/05/2019 |
| 26/05/2019 | 06/11/2019 |

| 29/05/2019 | 31/05/2019 |
|------------|------------|
| 01/06/2019 | 05/06/2019 |
| 02/06/2019 | 14/06/2019 |
| 04/06/2019 | 07/06/2019 |
| 13/06/2019 | 24/07/2020 |
| 14/06/2019 | 24/07/2019 |
| 15/06/2019 | 29/05/2020 |
| 16/06/2019 | 16/07/2020 |
| 27/06/2019 | 20/12/2019 |
| 11/07/2019 | 13/08/2019 |
| 11/07/2019 | 26/07/2019 |
| 14/07/2019 | 09/08/2019 |
| 16/07/2019 | 09/08/2019 |
| 16/07/2019 | 17/07/2019 |
| 17/07/2019 | 02/10/2019 |
| 21/07/2019 | 26/07/2019 |
| 23/07/2019 | 30/07/2019 |
| 25/07/2019 | 30/07/2019 |
| 28/07/2019 | 17/08/2019 |
| 01/08/2019 | 03/08/2019 |
| 06/08/2019 | 17/08/2019 |
| 09/08/2019 | 13/08/2019 |
| 11/08/2019 | 17/08/2019 |
| 12/08/2019 | 20/08/2019 |
| 12/08/2019 | 14/08/2019 |
| 13/08/2019 | 13/08/2019 |
| 14/08/2019 | 20/08/2019 |
| 16/08/2019 | 17/08/2019 |
| 25/08/2019 | 02/09/2019 |
| 28/08/2019 | 15/11/2019 |
| 28/08/2019 | 29/08/2019 |
| 07/09/2019 | 12/09/2019 |
| 09/09/2019 | 17/07/2020 |
| 15/09/2019 | 23/09/2019 |
| 16/09/2019 | 25/09/2019 |
| 17/09/2019 | 24/09/2019 |
| 24/09/2019 | 21/10/2019 |
| 29/09/2019 | 02/10/2019 |
| 29/09/2019 | 03/10/2019 |
| 29/09/2019 | 02/10/2019 |
| 04/10/2019 | 07/10/2019 |
| 07/10/2019 | 16/10/2019 |
| 08/10/2019 | 10/02/2020 |
| 09/10/2019 | 10/10/2019 |
| 10/10/2019 | 19/12/2019 |

| 40/40/2043 | 24/42/2212 |
|------------|------------|
| 19/10/2019 | 31/12/2019 |
| 21/10/2019 | 28/10/2019 |
| 25/10/2019 | 31/07/2020 |
| 13/11/2019 | 27/11/2019 |
| 18/11/2019 | 27/11/2019 |
| 19/11/2019 | 09/12/2019 |
| 20/11/2019 | 28/11/2019 |
| 10/12/2019 | 24/12/2019 |
| 10/12/2019 | 17/12/2019 |
| 12/12/2019 | 07/01/2020 |
| 14/12/2019 | 15/01/2020 |
| 15/12/2019 | 27/01/2020 |
| 15/12/2019 | 19/12/2019 |
| 20/12/2019 | 17/01/2020 |
| 21/12/2019 | 27/12/2019 |
| 26/12/2019 | 02/01/2020 |
| 27/12/2019 | 21/01/2020 |
| 28/12/2019 | 03/01/2020 |
| 09/01/2020 | 27/01/2020 |
| 09/01/2020 | 17/01/2020 |
| 17/01/2020 | 06/02/2020 |
| 18/01/2020 | 20/01/2020 |
| 02/02/2020 | 07/02/2020 |
| 05/02/2020 | 07/02/2020 |
| 15/02/2020 | 19/02/2020 |
| 16/02/2020 | 10/03/2020 |
| 19/02/2020 | 21/02/2020 |
| 05/03/2020 | 10/03/2020 |
| 08/03/2020 | 27/03/2020 |
| 09/03/2020 | 29/05/2020 |
| 09/03/2020 | 10/03/2020 |
| 18/03/2020 | 20/03/2020 |
| 19/03/2020 | 20/03/2020 |
| 16/04/2020 | 17/04/2020 |
| 21/04/2020 | 21/04/2020 |
| 26/04/2020 | 27/04/2020 |
| 28/04/2020 | 04/05/2020 |
| 30/04/2020 | 06/05/2020 |
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| 2020/2021: | |
|------------|------------------------|
| Date of | |
| incident | Date declared/reported |
| 01/05/2020 | 05/05/2020 |
| 02/05/2020 | 06/05/2020 |
| 20/05/2020 | 27/05/2020 |

| 22/05/2020 | 16/07/2020 |
|------------|------------|
| 22/05/2020 | 28/05/2020 |
| 28/05/2020 | 29/05/2020 |
| 29/05/2020 | 02/06/2020 |
| 29/05/2020 | 02/06/2020 |
| 03/06/2020 | 19/06/2020 |
| 04/06/2020 | 05/06/2020 |
| 11/06/2020 | 17/06/2020 |
| 15/06/2020 | 20/07/2020 |
| 18/06/2020 | 01/07/2020 |
| 02/07/2020 | 31/07/2020 |
| 04/07/2020 | 16/07/2020 |
| 12/07/2020 | 14/07/2020 |
| 16/07/2020 | 07/08/2020 |
| 16/07/2020 | 23/07/2020 |
| 23/07/2020 | 27/07/2020 |
| 27/07/2020 | 31/07/2020 |
| 29/07/2020 | 04/08/2020 |
| 31/07/2020 | 06/08/2020 |
| 06/08/2020 | 13/08/2020 |
| 09/08/2020 | 11/08/2020 |
| 14/08/2020 | 07/07/2022 |
| 16/08/2020 | 18/08/2020 |
| 29/08/2020 | 11/09/2020 |
| 03/09/2020 | 07/09/2020 |
| 05/09/2020 | 11/09/2020 |
| 07/09/2020 | 18/09/2020 |
| 08/09/2020 | 15/09/2020 |
| 21/09/2020 | 02/10/2020 |
| 29/09/2020 | 07/12/2020 |
| 06/10/2020 | 19/10/2020 |
| 15/10/2020 | 03/11/2020 |
| 18/10/2020 | 17/11/2020 |
| 19/10/2020 | 03/11/2020 |
| 23/10/2020 | 28/10/2020 |
| 25/10/2020 | 06/11/2020 |
| 26/10/2020 | 05/11/2020 |
| 30/10/2020 | 04/11/2020 |
| 02/11/2020 | 26/11/2020 |
| 02/11/2020 | 06/11/2020 |
| 03/11/2020 | 06/11/2020 |
| 04/11/2020 | 06/11/2020 |
| 05/11/2020 | 10/11/2020 |
| 06/11/2020 | 10/11/2020 |
| 08/11/2020 | 10/11/2020 |

| 09/11/2020 | 11/11/2020 |
|------------|------------|
| 09/11/2020 | 26/11/2020 |
| 13/11/2020 | 17/11/2020 |
| 16/11/2020 | 26/11/2020 |
| 16/11/2020 | 26/11/2020 |
| 18/11/2020 | 26/11/2020 |
| 20/11/2020 | |
| | 24/12/2020 |
| 20/11/2020 | 14/12/2020 |
| 20/11/2020 | 27/11/2020 |
| 20/11/2020 | 26/11/2020 |
| 22/11/2020 | 26/11/2020 |
| 23/11/2020 | 04/12/2020 |
| 25/11/2020 | 03/12/2020 |
| 26/11/2020 | 03/12/2020 |
| 27/11/2020 | 04/12/2020 |
| 27/11/2020 | 14/12/2020 |
| 29/11/2020 | 04/12/2020 |
| 30/11/2020 | 08/12/2020 |
| 30/11/2020 | 08/12/2020 |
| 30/11/2020 | 08/12/2020 |
| 04/12/2020 | 07/12/2020 |
| 06/12/2020 | 17/12/2020 |
| 07/12/2020 | 10/12/2020 |
| 08/12/2020 | 10/12/2020 |
| 12/12/2020 | 05/01/2021 |
| 14/12/2020 | 22/12/2020 |
| 17/12/2020 | 24/12/2020 |
| 17/12/2020 | 05/01/2021 |
| 17/12/2020 | 22/12/2020 |
| 17/12/2020 | 22/12/2020 |
| 25/12/2020 | 05/01/2021 |
| 27/12/2020 | 04/12/2020 |
| 30/12/2020 | 02/11/2021 |
| 30/12/2020 | 06/01/2021 |
| 30/12/2020 | 06/01/2021 |
| 01/01/2021 | 06/01/2021 |
| 08/01/2021 | 13/01/2021 |
| 08/01/2021 | 13/01/2021 |
| 10/01/2021 | 13/01/2021 |
| 10/01/2021 | 19/01/2021 |
| 12/01/2021 | 15/01/2021 |
| 14/01/2021 | 19/01/2021 |
| 15/01/2021 | 19/01/2021 |
| 18/01/2021 | 19/01/2021 |
| 19/01/2021 | 25/01/2021 |
| | · · · |

| 20/01/2021 | 28/01/2021 |
|------------|------------|
| 24/01/2021 | 28/05/2021 |
| 24/01/2021 | 10/02/2021 |
| 25/01/2021 | 28/01/2021 |
| 26/01/2021 | 29/01/2021 |
| 27/01/2021 | 10/02/2021 |
| 09/02/2021 | 28/07/2021 |
| 12/02/2021 | 18/02/2021 |
| 12/02/2021 | 18/02/2021 |
| 12/02/2021 | 01/03/2021 |
| 15/02/2021 | 15/06/2021 |
| 22/02/2021 | 19/07/2021 |
| 25/02/2021 | 10/03/2021 |
| 10/03/2021 | 12/03/2021 |
| 13/03/2021 | 15/03/2021 |
| 21/03/2021 | 26/05/2021 |
| 22/03/2021 | 07/04/2021 |
| 23/03/2021 | 07/04/2021 |
| 26/03/2021 | 08/04/2022 |
| 28/03/2021 | 30/03/2021 |

| 2021/2022: | |
|------------|------------------------|
| Date of | |
| incident | Date declared/reported |
| 08/04/2021 | 29/09/2021 |
| 08/04/2021 | 14/04/2021 |
| 09/04/2021 | 21/04/2021 |
| 17/04/2021 | 21/04/2021 |
| 01/05/2021 | 06/05/2021 |
| 01/05/2021 | 06/05/2021 |
| 06/05/2021 | 06/05/2021 |
| 08/05/2021 | 11/05/2021 |
| 15/05/2021 | 01/06/2021 |
| 15/05/2021 | 18/05/2021 |
| 18/05/2021 | 01/06/2021 |
| 27/05/2021 | 03/09/2021 |
| 08/06/2021 | 18/06/2021 |
| 09/06/2021 | 25/06/2021 |
| 10/06/2021 | 16/06/2021 |
| 10/06/2021 | 23/06/2021 |
| 14/06/2021 | 23/06/2021 |
| 15/06/2021 | 17/06/2021 |
| 16/06/2021 | 02/07/2021 |
| 17/06/2021 | 28/07/2021 |
| 21/06/2021 | 24/06/2021 |

| 30/06/2021 | 06/07/2021 |
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| 08/07/2021 | 14/07/2021 |
| 08/07/2021 | 28/07/2021 |
| 12/07/2021 | 04/08/2021 |
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| 29/07/2021 | 13/10/2021 |
| 08/08/2021 | 12/08/2021 |
| 15/08/2021 | |
| 26/08/2021 | 14/10/2021 03/09/2021 |
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| 27/08/2021 | 02/12/2021 |
| 13/09/2021 | 13/10/2021 |
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| 20/09/2021 | 23/09/2021 |
| 24/09/2021 | 29/09/2021 |
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| 06/10/2021 | 29/10/2021 |
| 18/10/2021 | 05/01/2023 |
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| 28/10/2021 | 02/11/2021 |
| 30/10/2021 | 01/11/2021 |
| 30/10/2021 | 02/11/2021 |
| 01/11/2021 | 08/04/2022 |
| 01/11/2021 | 06/07/2021 |
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| 06/11/2021 | 08/04/2022 |
| 09/11/2021 | 22/11/2021 |
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| 18/11/2021 | 09/05/2022 |
| 20/11/2021 | 06/04/2022 |
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| 16/12/2021 | 06/01/2022 |
| 18/12/2021 | 13/04/2022 |
| 23/12/2021 | 06/01/2022 |
| 23/12/2021 | 06/01/2022 |
| 24/12/2021 | 25/05/2022 |
| 26/12/2021 | 07/01/2022 |
| 27/12/2021 | 18/02/2022 |
| 27/12/2021 | 07/01/2022 |
| 31/12/2021 | 07/01/2022 |
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| 10/01/2022 | 07/02/2022 |
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| 22/01/2022 | 23/06/2023 |
| 25/01/2022 | 26/01/2022 |
| 01/02/2022 | 07/02/2022 |
| 02/02/2022 | 13/04/2022 |
| 02/02/2022 | 07/02/2022 |
| 06/02/2022 | 10/02/2022 |
| 12/02/2022 | 13/04/2022 |
| 15/02/2022 | 30/03/2022 |
| 16/02/2022 | 25/02/2022 |
| 18/02/2022 | 25/02/2022 |
| 20/02/2022 | 30/03/2022 |
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| 04/03/2022 | 16/03/2022 |
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| 11/03/2022 | 16/03/2022 |
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| 19/03/2022 | 23/03/2022 |
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| 04/04/2022 | 06/04/2022 |
| 06/04/2022 | 04/05/2022 |
| 09/04/2022 | 22/04/2022 |
| 16/04/2022 | 29/04/2022 |
| 22/04/2022 | 22/07/2022 |
| 27/04/2022 | 11/05/2022 |
| 04/05/2022 | 18/11/2022 |
| 08/05/2022 | 17/05/2022 |
| 18/05/2022 | 24/06/2022 |

| 25/05/2022 27/05 26/05/2022 27/05 | /2022 |
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| 26/08/2022 23/09 | /2022 |
| 01/09/2022 09/09 | /2022 |
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| 29/10/2022 | 04/11/2022 |
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| 31/10/2022 | 04/11/2022 |
| 08/11/2022 | 10/11/2022 |
| 09/11/2022 | 10/11/2022 |
| 11/11/2022 | 05/05/2023 |
| 14/11/2022 | 21/11/2022 |
| 15/11/2022 | 26/01/2023 |
| 17/11/2022 | 25/11/2022 |
| 27/11/2022 | 19/12/2022 |
| 05/12/2022 | 21/04/2023 |
| 10/12/2022 | 19/12/2022 |
| 14/12/2022 | 17/01/2023 |
| 16/12/2022 | 21/03/2023 |
| 19/12/2022 | 24/03/2023 |
| 20/12/2022 | 30/06/2023 |
| 20/12/2022 | 31/01/2023 |
| 25/12/2022 | 29/12/2022 |
| 28/12/2022 | 30/12/2022 |
| 29/12/2022 | 09/01/2023 |
| 10/01/2023 | 17/01/2023 |
| 18/01/2023 | 14/04/2023 |
| 18/01/2023 | 23/01/2023 |
| 20/01/2023 | 06/10/2023 |
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| 21/01/2023 | 24/01/2023 |
| 23/01/2023 | 10/02/2023 |
| 27/01/2023 | 21/04/2023 |
| 28/01/2023 | 12/04/2023 |
| 29/01/2023 | 10/02/2023 |
| 31/01/2023 | 15/02/2023 |
| 02/02/2023 | 02/05/2023 |
| 03/02/2023 | 15/02/2023 |
| 05/02/2023 | 27/02/2023 |
| 08/02/2023 | 14/04/2023 |
| 17/02/2023 | 27/02/2023 |
| 20/02/2023 | 07/03/2023 |
| 23/02/2023 | 07/03/2023 |
| 04/03/2023 | 10/03/2023 |
| 08/03/2023 | 24/03/2023 |
| 12/03/2023 | 14/04/2023 |
| 30/03/2023 | 12/04/2023 |
| 30/03/2023 | 17/04/2023 |

2023/2024:

| Date of | | | |
|------------|------------------------|--|--|
| incident | Date declared/reported | | |
| 05/04/2023 | 14/04/2023 | | |
| 09/04/2023 | 21/04/2023 | | |
| 17/04/2023 | 11/09/2023 | | |
| | · | | |
| 17/04/2023 | 02/05/2023 | | |
| 23/04/2023 | 02/05/2023 | | |
| 24/04/2023 | 02/05/2023 | | |
| 25/04/2023 | 18/08/2023 | | |
| 27/04/2023 | 05/05/2023 | | |
| 29/04/2023 | 05/05/2023 | | |
| 30/04/2023 | 15/05/2023 | | |
| 11/05/2023 | 14/08/2023 | | |
| 12/05/2023 | 16/05/2023 | | |
| 16/05/2023 | 23/06/2023 | | |
| 18/05/2023 | 30/05/2023 | | |
| 22/05/2023 | 30/05/2023 | | |
| 27/05/2023 | 16/06/2023 | | |
| 02/06/2023 | 12/06/2023 | | |
| 05/06/2023 | 16/06/2023 | | |
| 07/06/2023 | 16/06/2023 | | |
| 08/06/2023 | 16/06/2023 | | |
| 29/06/2023 | 28/07/2023 | | |
| 03/07/2023 | 04/07/2023 | | |
| 07/07/2023 | 25/08/2023 | | |
| 07/07/2023 | 04/08/2023 | | |
| 10/07/2023 | 20/07/2023 | | |
| 12/07/2023 | 13/07/2023 | | |
| 14/07/2023 | 20/07/2023 | | |
| 17/07/2023 | 04/08/2023 | | |
| 17/07/2023 | 28/07/2023 | | |
| 18/07/2023 | 20/07/2023 | | |
| 23/07/2023 | 28/07/2023 | | |
| 03/08/2023 | 18/08/2023 | | |
| 07/08/2023 | 11/08/2023 | | |
| 11/08/2023 | 15/09/2023 | | |
| 30/08/2023 | 04/09/2023 | | |
| 08/09/2023 | 02/10/2023 | | |
| 18/09/2023 | 25/09/2023 | | |
| 25/09/2023 | 30/10/2023 | | |
| 30/09/2023 | 13/10/2023 | | |
| 01/10/2023 | 06/10/2023 | | |
| 04/10/2023 | 23/10/2023 | | |
| 04/10/2023 | 23/10/2023 | | |
| 06/10/2023 | 13/10/2023 | | |

| 10/10/2023 | 13/10/2023 |
|------------|------------|
| 17/10/2023 | 23/10/2023 |

3. Downgrade agreed by ICB.

| Month/Year | Type | Downgrade agreed | | | |
|---|---|------------------|--|--|--|
| | Diagnostic incident including delay meeting SI criteria | | | | |
| May 2018 | (including failure to act on test results) June 2018 | | | | |
| · | Confidential information leak/information governance | | | | |
| May 2018 | breach meeting SI criteria | December 2018 | | | |
| May 2018 | Abuse/alleged abuse of adult patient by staff | October 2018 | | | |
| May 2018 | Treatment delay meeting SI criteria | December 2018 | | | |
| June 2018 | Treatment delay meeting SI criteria | February 2019 | | | |
| June 2018 | Surgical/invasive procedure incident meeting SI criteria | December 2018 | | | |
| | Diagnostic incident including delay meeting SI criteria | | | | |
| June 2018 | (including failure to act on test results) | October 2018 | | | |
| June 2018 | Treatment delay meeting SI criteria | September 2018 | | | |
| | Maternity/Obstetric incident meeting SI criteria: baby - To | | | | |
| June 2018 | include foetus, neonate and infant | November 2018 | | | |
| July 2018 | Slips/trips/falls meeting SI criteria | November 2018 | | | |
| | Maternity/Obstetric incident meeting SI criteria: baby - To | | | | |
| July 2018 | include foetus, neonate and infant | November 2018 | | | |
| July 2018 | Surgical/invasive procedure incident meeting SI criteria | October 2018 | | | |
| | Maternity/Obstetric incident meeting SI criteria: mother | | | | |
| July 2018 | only | October 2018 | | | |
| August 2018 | VTE meeting SI criteria | November 2018 | | | |
| | Maternity/Obstetric incident meeting SI criteria: baby - To | | | | |
| August 2018 | include foetus, neonate and infant | November 2018 | | | |
| August 2018 | HCAI/Infection control incident meeting SI criteria May 2019 | | | | |
| | Confidential information leak/information governance | | | | |
| September 2018 | | | | | |
| | Diagnostic incident including delay meeting SI criteria | | | | |
| September 2018 | (including failure to act on test results) | June 2019 | | | |
| Octobor 2019 | Diagnostic incident including delay meeting SI criteria | March 2010 | | | |
| October 2018 | (including failure to act on test results) | March 2019 | | | |
| October 2018 | Treatment delay meeting SI criteria | November 2018 | | | |
| October 2018 | Surgical/invasive procedure incident meeting SI criteria | August 2019 | | | |
| October 2018 | Surgical/invasive procedure incident meeting SI criteria | February 2019 | | | |
| November 2018 | Abuse/alleged abuse of adult patient by staff June 2019 | | | | |
| November 2018 | Slips/trips/falls meeting SI criteria February 201 | | | | |
| November 2018 | VTE meeting SI criteria | February 2019 | | | |
| December 2018 | Slips/trips/falls meeting SI criteria | April 2019 | | | |
| January 2019 | Sub-optimal care of the deteriorating patient meeting SI criteria August 20: | | | | |
| February 2019 | Maternity/Obstetric incident meeting SI criteria: baby - To include foetus, neonate and infant May 2019 | | | | |
| April 2019 | Maternity/Obstetric incident meeting SI criteria: baby - To include foetus, neonate and infant | August 2019 | | | |
| April 2019 Treatment delay meeting SI criteria November 201 | | | | | |

| April 2019 | Treatment delay meeting SI criteria | August 2019 | | | |
|----------------|--|----------------|--|--|--|
| April 2019 | Slips/trips/falls meeting SI criteria | May 2019 | | | |
| April 2019 | Treatment delay meeting SI criteria | August 2019 | | | |
| July 2019 | Treatment delay meeting SI criteria | November 2019 | | | |
| 36, 2020 | Diagnostic incident including delay meeting SI criteria | | | | |
| August 2019 | (including failure to act on test results) October 201 | | | | |
| | Medical equipment/devices/disposables incident meeting | | | | |
| August 2019 | SI criteria | November 2019 | | | |
| | Maternity/Obstetric incident meeting SI criteria: baby - To | | | | |
| September 2019 | include foetus, neonate and infant | November 2019 | | | |
| November 2019 | Screening issues meeting SI criteria | February 2020 | | | |
| January 2020 | Treatment delay meeting SI criteria | August 2020 | | | |
| | Pending review (a category must be selected before | | | | |
| February 2020 | incident is closed) | March 2020 | | | |
| February 2020 | Pressure ulcer meeting SI criteria | June 2020 | | | |
| February 2020 | Slips/trips/falls meeting SI criteria | March 2020 | | | |
| | Incident affecting patient's body after death meeting SI | | | | |
| March 2020 | criteria | August 2020 | | | |
| March 2020 | Pressure ulcer meeting SI criteria | July 2020 | | | |
| April 2020 | Surgical/invasive procedure incident meeting SI criteria | September 2020 | | | |
| June 2020 | Treatment delay meeting SI criteria | July 2020 | | | |
| July 2020 | Slips/trips/falls meeting SI criteria | September 2020 | | | |
| July 2020 | Slips/trips/falls meeting SI criteria | March 2021 | | | |
| July 2020 | VTE meeting SI criteria | November 2020 | | | |
| July 2020 | Surgical/invasive procedure incident meeting SI criteria | December 2020 | | | |
| July 2020 | Treatment delay meeting SI criteria | December 2020 | | | |
| August 2020 | Slips/trips/falls meeting SI criteria | October 2020 | | | |
| September 2020 | Slips/trips/falls meeting SI criteria | November 2020 | | | |
| October 2020 | Slips/trips/falls meeting SI criteria | February 2021 | | | |
| | Diagnostic incident including delay meeting SI criteria | , , , | | | |
| October 2020 | (including failure to act on test results) | April 2021 | | | |
| November 2020 | Slips/trips/falls meeting SI criteria | December 2020 | | | |
| | Diagnostic incident including delay meeting SI criteria | | | | |
| December 2020 | (including failure to act on test results) | June 2021 | | | |
| January 2021 | Treatment delay meeting SI criteria | June 2021 | | | |
| | Sub-optimal care of the deteriorating patient meeting SI | | | | |
| March 2021 | criteria | August 2021 | | | |
| April 2021 | VTE meeting SI criteria | September 2021 | | | |
| | Confidential information leak/information governance | | | | |
| May 2021 | breach meeting SI criteria | September 2021 | | | |
| | Maternity/Obstetric incident meeting SI criteria: mother | | | | |
| June 2021 | and baby - To include foetus, neonate and infant | December 2021 | | | |
| 1 2024 | Diagnostic incident including delay meeting SI criteria | | | | |
| July 2021 | (including failure to act on test results) | April 2022 | | | |
| July 2021 | Diagnostic incident including delay meeting SI criteria (including failure to act on test results) | April 2022 | | | |
| - | | March 2022 | | | |
| September 2021 | Surgical/invasive procedure incident meeting SI criteria | IVIATOR 2022 | | | |

| September 2021 | HCAI/Infection control incident meeting SI criteria | November 2021 | |
|----------------|--|----------------|--|
| | Sub-optimal care of the deteriorating patient meeting SI | | |
| October 2021 | criteria | July 2022 | |
| November 2021 | Treatment delay meeting SI criteria | July 2022 | |
| | Diagnostic incident including delay meeting SI criteria | | |
| May 2022 | (including failure to act on test results) | February 2023 | |
| June 2022 | HCAI/Infection control incident meeting SI criteria | January 2023 | |
| | Maternity/Obstetric incident meeting SI criteria: mother | | |
| June 2022 | and baby - To include foetus, neonate and infant | September 2022 | |
| July 2022 | Slips/trips/falls meeting SI criteria | July 2022 | |
| | Diagnostic incident including delay meeting SI criteria | | |
| September 2022 | (including failure to act on test results) | October 2022 | |
| October 2022 | Treatment delay meeting SI criteria | August 2023 | |
| | Diagnostic incident including delay meeting SI criteria | | |
| November 2022 | (including failure to act on test results) | July 2023 | |
| | Diagnostic incident including delay meeting SI criteria | | |
| January 2023 | (including failure to act on test results) | July 2023 | |
| March 2023 | Slips/trips/falls meeting SI criteria | August 2023 | |

4.

| | No | Low | Moderate | Severe | | Not |
|----------------------|-------|------|----------|--------|-------|--------|
| | Harm | Harm | Harm | Harm | Fatal | Stated |
| 2018-2019 | 5855 | 1129 | 99 | 32 | 29 | |
| 2019-2020 | 8264 | 1479 | 88 | 58 | 16 | |
| 2020-2021 | 9130 | 1054 | 105 | 50 | 10 | |
| 2021-2022 | 10846 | 1372 | 151 | 46 | 5 | |
| 2022-2023 | 11064 | 1599 | 154 | 47 | 25 | |
| 2023-2024 to October | 9220 | 2003 | 149 | 30 | 17 | 90 |

5.

| 0. | | | | | | |
|----------------------|------|------|----------|--------|-------|--------|
| | No | Low | Moderate | Severe | | Not |
| | Harm | Harm | Harm | Harm | Fatal | Stated |
| 2018-2019 | 1252 | 242 | 29 | 4 | 1 | 19 |
| 2019-2020 | 1809 | 410 | 102 | 11 | 1 | 3 |
| 2020-2021 | 1748 | 230 | 210 | 3 | | |
| 2021-2022 | 1925 | 318 | 92 | 9 | | |
| 2022-2023 | 2475 | 363 | 56 | 14 | | |
| 2023-2024 to October | 2051 | 297 | 105 | 15 | 1 | 61 |

6. InPhase 7. Circa.

| Maidstone Hospital | MGH: 328 |
|--------------------------|----------|
| Tunbridge Wells Hospital | TWH: 347 |