

Ref: FOI/GS/ID 8619

Please reply to:
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Trust Management
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Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to patient safety incidents and serious incidents affecting GP communications.

You asked: All questions are shown as received by the Trust.

1) The number of patient safety incidents (as described by Patient Safety Incident Response Framework) and serious incidents (as described by the Serious Incident Framework) identified by your trust which have affected communications (including discharge summaries, clinic letters and anything similar) from your trust to GPs in your area in the past 10 years

2) How many communications (approximately) have been affected by each of these incidents

Trust response:

This information is not held in a reportable format and would require the manual checking of our patient safety system. The Trust has estimated that it will cost more than the appropriate limit to consider this part of your request. The appropriate limit is specified in regulations and represents the estimated cost of one person spending 3½ working days in determining whether the Trust holds the information, locating, retrieving and extracting the information. Under Section 12 of the Freedom of Information Act 2000 the Trust is not obliged to comply with this part of your request and we will not be processing this part of your request further.