

Ref: FOI/GS/ID 8714

Please reply to:
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Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to the operational activity tool.

You asked: All questions are shown as received by the Trust.

Description of Information:

- *Do you have a digital or electronic tool to manage your operational activity in real-time in line with Operational Pressures Escalation Levels (OPEL) Framework 2023/24 (see: <https://www.england.nhs.uk/wp-content/uploads/2016/10/PRN00551-OPEL-Framework-2023.24-V2.0.pdf> for more information)*
- *If so who is the supplier of this tool*
- *If not, please provide an overview of how you manage OPEL levels within your organisation*
- *Do you provide real-time data feeds into a your ICS System Control Centre*

Timeframe of Information:

01/01/19 - Present Day

Trust response:

Yes, we provide our OPEL data to Shrewd via a digital tool. Please note this tool has only recently become live and is still undergoing testing.

The supplier is Vital Hub.

We provide data every 15 minutes that was live as of the snapshot for most metrics.