

Ref: FOI/GS/ID 8561

**Please reply to:**  
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28 November 2023

## **Freedom of Information Act 2000**

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Electronic Patient Records (EPR).

*You asked: All questions are shown as received by the Trust.*

- 1. Do you monitor and log potential patient harms as a result of problems with your Electronic Patient Record (EPR) system?*
- 2. Overall, how many letters to GPs, or documents, have not been sent out as a result of EPR problems?*
- 3. Please give the date/s when you discovered these letters were not sent?*
- 4. Overall, how many incidents of potential patient harm have been connected to your EPR system?*
- 5. Overall, how many incidents involving EPR at your trust have been declared as “serious harm” or a “serious incident”?*
- 6. Overall, how many patient deaths have been connected to EPR?*
- 7. How much have you spent on your EPR system overall?*
- 8. How much do you anticipate spending on EPR in the next five years?*
- 9. What is the anticipated cost of running the EPR system at your trust annually?*

Trust response:

1. Yes, EPR incidents are reportable on our incident management system InPhase – for all levels of harm and no harm.
2. The Trust were made aware of an issue in August with sending letters to GP's. The EPR team worked back, cross checking and ensuring all were sent out.
3. August 2023
4. We have filtered the reporting system into the sub category of Electronic patient record however this includes all systems and covers data quality issues on PAS which is not an incident related to our main EPR system –

Sunrise. In order to provide the information requested we would need to manually review the 900 incident lines that mention Sunrise. The Trust has estimated that it will cost more than the appropriate limit to consider this part of your request. The appropriate limit is specified in regulations and represents the estimated cost of one person spending 3½ working days in determining whether the Trust holds the information, locating, retrieving and extracting the information. Under Section 12 of the Freedom of Information Act 2000 the Trust is not obliged to comply with this part of your request and we will not be processing this part of your request further.

5. None that relate to our main EPR system – Sunrise.

6. None recorded

7. Exemption 43 is being applied to this question

8. Exemption 43 is being applied to this question

9. Exemption 43 is being applied to this question