Ref: FOI/GS/ID 8503

28 November 2023

Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to E-mail usage.

You asked: All questions are shown as received by the Trust.
Over the one-year period from 1st September 2022 until 31st August 2023 please provide the following details from the primary IT system for Trust e-mail for the following groups:

1) Consultants – please break down results by clinical specialty.
2) Managers – please include Operational Service Managers and Deputy Operational Service Managers in this category, along with any equivalent roles/grades in your organisation.

For each group (i.e. for each clinical speciality, and for Managers), please provide the following aggregated data items:

- *Total number of individuals in the group*
- *Male/Female proportion within the group*
- *Total number of e-mails received*
- *Total number of e-mails sent*
- *Total number of internal vs external e-mails received*
- *Total number of internal vs external e-mails sent*
- *Mean number of e-mails received in that specialty/group [i.e. by any individual]*
- *Mean number of e-mails sent in that specialty/group*
- *Standard deviation of e-mails received in that specialty/group*
- *Standard deviation of e-mails sent in that specialty/group*
- *Median number of e-mails received in that specialty/group*
- *Median number of e-mails sent in that specialty/group*

- *Maximum number of e-mails received by any individual in that specialty/group*
- *Maximum number of e-mails sent by any individual in that specialty/group*
- *Minimum number of e-mails received by any individual in that specialty/group*
- *Minimum number of e-mails sent by any individual in that specialty/group*

Trust response:
The Trust is the data controller for NHSmail however the service provision is centrally managed and we do not have access to the type of reporting requested.