

Ref: FOI/GS/ID 8490

Please reply to:
FOI Administrator
Trust Management
Maidstone Hospital
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Maidstone, Kent
ME16 9QQ
Email: mtw-tr.foiadmin@nhs.net
www.mtw.nhs.uk

28 September 2023

Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Patient Friends and Family test.

You asked: All questions are shown as received by the Trust.

Can you answer the three questions for the Patient Friends and Family Test normally administered by the Patient experience team.

- 1. Can you provide details of your current supplier :*
- 2. Can you provide details of the current renewal/end date of this contract?*
- 3. Who is the main point of contact for this contract and their title and contact details?*

Trust response:

1. IQVIA
2. 04 February 2024
3. This role is within the Procurement Department which falls under the remit of the Chief Finance Officer. Maidstone & Tunbridge Wells NHS Trust receives a number of requests for details relating to the professional lives of our staff from private individuals and organisations, some of whom are involved in recruitment and marketing. On very rare occasions it might be considered in the public interest to disclose some information but in such cases the views of the individual staff concerned is always sought. Information relating to staff that is not currently publicly available on our website will not be released under Freedom of Information Act 2000 Section 40(2) (personal information) as it relates to the personal information of employees.

The Trust follows guidance issued by the Information Commissioner's Office on the disclosure of personal data including direct contact details.

The Trust Executive structure chart is available on the Trust website www.mtw.nhs.uk