

Ref: FOI/GS/ID 8378

Please reply to: FOI Administrator Trust Management Maidstone Hospital Hermitage Lane Maidstone, Kent ME16 9QQ Email: mtw-tr.foiadmin@nhs.net www.mtw.nhs.uk

13 Ocober 2023

Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to follow-up appointments.

You asked: All questions are shown as received by the Trust.

1) The number of patients waiting for a follow up appointment in your trust that were not captured in the official Referral to Treatment monthly statistics in the following months: May 2019, May 2022 and May 2023.

2) Please break this information down by:

a. Treatment function.

b. Month and year patients were placed on a follow up appointment list.c. Month and year of due date for patients to be seen. If due dates are not in place, please state this by volume.

Trust response:

1. The Trust does not have access to the historical figures requested. We can provide the current figures for mid-September 2023. Please find below the open referrals at this Trust with at least one active 'partial booking' and where at least one appointment has already been attended. It includes both Referral to Treatment (RTT) and non-RTT pathways but, as requested, excludes the RTT incomplete pathways present in the Trust's provisional August 2023 monthly RTT Part 2 submission.

The following types of referral have also been excluded (because the patient is not waiting for a follow-up outpatient appointment):

• Referrals where the patient is currently on the inpatient waiting list or is due to be added to the inpatient waiting list;

• Referrals where the last appointment outcome indicated discharge.

Treatment		Number of
Function Code	Treatment Function	referrals
100	GENERAL SURGERY	15391
101	UROLOGY	9105
103	BREAST SURGERY	2238
107	VASCULAR SURGERY	500
109	BARIATRIC SURGERY	16
110	TRAUMA & ORTHOPAEDICS	4706
120	ENT	17826
130	OPHTHALMOLOGY	37981
170	CARDIOTHORACIC SURGERY	64
180	ACCIDENT & EMERGENCY	20
190	ANAESTHETICS (PAIN MANAGEMENT)	1
191	PAIN MANAGEMENT	297
214	ORTHOPAEDIC PAEDS	1258
216	PAEDIATRIC OPHTHALMOLOGY	1448
223	PAEDIATRIC EPILEPSY	1
251	PAEDIATRIC GASTROENTEROLOGY	682
258	Paediatric Respiratory Medicine	5
263	PAEDIATRIC DIABETIC MEDICINE	226
300	GENERAL MEDICINE	114
301	GASTROENTEROLOGY	8221
302	ENDOCRINOLOGY	5603
303	HAEMATOLOGY	3505
306	HEPATOLOGY	819
307	DIABETES	5160
310	AUDIOLOGICAL MEDICINE	2767
320	CARDIOLOGY	10629
321	PAEDIATRIC CARDIOLOGY	206
329	ТІА	309
340	THORACIC MEDICINE	6993
341	RESPIRATORY PHYSIOLOGY	6
342	PULMONARY REHAB	92
350	INFECTIOUS DISEASES	23
361	NEPHROLOGY	14
370	MEDICAL ONCOLOGY	9
400	NEUROLOGY	7256
410	RHEUMATOLOGY	8938
420	PAEDIATRICS	5813
421	PAEDIATRIC NEUROLOGY	54
422	NEO-NATAL BABIES	7
430	CARE OF THE ELDERLY	1339
501	OBSTETRICS	1523

502	GYNAECOLOGY	7171
503	GYNAECOLOGICAL ONCOLOGY	404
560	MIDWIFE EPISODES	155
650	PHYSIOTHERAPY	1093
651	OCCUPATIONAL THERAPY	5
652	SPEECH THERAPY	62
654	DIETETICS	536
658	ORTHOTICS (SURGICAL APPLIANCES)	1455
Not specified	Not specified	54
Grand Total		172100

2.

a. No ticking clock in August - 172,100 patients

b. This information is not held in a reportable format. It may be possible that this information has been entered into the patient record but in order to confirm this each patient record would need to be manually checked by a staff member. The Trust has estimated that it will cost more than the appropriate limit to consider this part of your request. The appropriate limit is specified in regulations and represents the estimated cost of one person spending 3¹/₂ working days in determining whether the Trust holds the information, locating, retrieving and extracting the information. Under Section 12 of the Freedom of Information Act 2000 the Trust is not obliged to comply with this part of your request and we will not be processing this part of your request further. c. This information is not held in a reportable format. It may be possible that this information has been entered into the patient record but in order to confirm this each patient record would need to be manually checked by a staff member. The Trust has estimated that it will cost more than the appropriate limit to consider this part of your request. The appropriate limit is specified in regulations and represents the estimated cost of one person spending 31/2 working days in determining whether the Trust holds the information, locating, retrieving and extracting the information. Under Section 12 of the Freedom of Information Act 2000 the Trust is not obliged to comply with this part of your request and we will not be processing this part of your request further.