Ref: FOI/GS/ID 8460

05 September 2023

Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to RPA (Robotic Process Automation).

You asked: All questions are shown as received by the Trust.
1. Does your trust currently used RPA (Robotic Process Automation) –
2. Which departments within your trust currently use RPA (Robotic Process Automation)
3. Who supplies your licensing for Robotic Process Automation
4.How many bots have your purchased and over what period?
5. Who provides the professional development? is this in house or an external provider and if so, who?
6. What is your total yearly budget spend on RPA in FYE 21/22
7. What is your predicted spend on RPA for FYE 22/23
8. Which departments have been identified for RPA projects
9. Is the trust intending to expand the use of RPA

Trust response:
1. Yes
2. Business Informatics
3. Automation Anywhere via an agreement with Kent Community Hospitals Foundation NHS Trust
4. 1 over 2 years
5. In house - Kent Community Hospitals Foundation NHS Trust
6. Exemption 43 is applied to this question.
7. Exemption 43 is applied to this question.
8. Business informatics, HR and recruitment, automation of administrative processes supporting clinical areas.
9. Yes