

Ref: FOI/GS/ID 8449

**Please reply to:**  
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Trust Management  
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[www.mtw.nhs.uk](http://www.mtw.nhs.uk)

30 August 2023

## **Freedom of Information Act 2000**

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to CCTV maintenance and support contract.

*You asked: All questions are shown as received by the Trust.*

1. *Supplier of the contract for CCTV maintenance and support*
2. *How much does the Org/s spend annually with the supplier? (if multiple suppliers please list the annual spend for each)*
3. *What is the renewal date of this contract?*
4. *What is the duration of the contract?*
5. *What is the review date of this contract? If possible the likely outcome of this review*
6. *The primary brand of the CCTV equipment. I don't require the model just the brand. If there is various brands could you please list?*
7. *What is the total number of cameras in use/under this contract?*
8. *The description of the services provided under this contract. Please state if this contract includes more than just CCTV services.*
9. *Contact details of the employee responsible for the contract between the supplier and the organisation. Can you please provide me with their full contact details*

*If there is no CCTV maintenance contract in place*

1. *What is the brand of CCTV cameras in use? if there is variety could you please send me a list? I do not need the serial number or model just the brand.*
2. *How much is the average annual spend on the in-house maintenance?*
3. *How many cameras are in use?*
4. *Is there a plan to review this at any point, if so what would the date be?*
5. *Who is in charge of overseeing the in-house maintenance?*

*If there is no maintenance contract or in-house maintenance in place, is there a ad-hoc agreement?*

*If yes,*

- 1. Who is the supplier? Is this varies could you please list?*
- 2. What is the brand of CCTV cameras in use? if there is variety could you please send me a list? I do not need the serial number or model just the brand.*
- 3. How many cameras are in use?*
- 4. How much is the average annual spend on the ad-hoc agreement?*
- 5. What is the date it is to be reviewed?*

Trust response:

1. This is provided by Brook Security.
2. The Trust is applying Section 43 exemption to this question.
3. October 2025
4. Three years
5. October 2025
6. Due to security concerns the Trust is not prepared to disclose this information. The information which has been withheld is exempt from disclosure under section 31(1)(a) of the Freedom of Information Act. The relevant parts of the ICO guidance on the subject (<https://ico.org.uk/media/for-organisations/documents/1207/law-enforcement-foi-section-31.pdf>) as follows:  
31.—(1) Information is exempt if its disclosure under this Act would, or would be likely to, prejudice - (a) the prevention or detection of crime. It could be used to withhold information that would make anyone, including the public authority itself, more vulnerable to crime for example, by disclosing its own security procedures.
7. Due to security concerns the Trust is not prepared to disclose this information. The information which has been withheld is exempt from disclosure under section 31(1)(a) of the Freedom of Information Act. The relevant parts of the ICO guidance on the subject (<https://ico.org.uk/media/for-organisations/documents/1207/law-enforcement-foi-section-31.pdf>) as follows:  
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8. Covers PPM for all site-wide security systems.
9. Head of Security Management. Maidstone & Tunbridge Wells NHS Trust receives a number of requests for details relating to the professional lives of our staff from private individuals and organisations, some of whom are involved in recruitment and marketing. On very rare occasions it might be considered in the public interest to disclose some information but in such cases the views of the individual staff concerned is always sought. Information relating to staff that is not currently publicly available on our website will not be released under Freedom of Information Act 2000 Section 40(2) (personal information) as it relates to the personal information of employees.

The Trust follows guidance issued by the Information Commissioner's Office on the disclosure of personal data including direct contact details.

The Trust Executive structure chart is available on the Trust website [www.mtw.nhs.uk](http://www.mtw.nhs.uk) and details of our Clinically Led Organisation can be found on the trust website using the following link: <https://www.mtw.nhs.uk/wp-content/uploads/2022/10/Clinically-Led-Brochure-101022.pdf>

Alternatively, from our website home page, click the About Us Tab, then the Clinically-led Organisation tab where you will find all the information.

All remaining questions are not applicable.