Ref: FOI/GS/ID 8287

07 August 2023

Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to ICT information.

You asked:
Q1. Can you please list the number of devices deployed by your organisation for the following?
Desktop PCs
Laptops
Mobile Phones
Printers
Multi-Functional Devices (MFDs)
Tablets
Physical Servers
Storage Devices (for example: NAS, SAN)
Networking Infrastructure (for example: Switches, Routers, Interfaces, Wireless Access Points)
Security Infrastructure (for example: Firewalls, Intrusion Detection Systems (IDS), Virus Monitoring Tools)
Q2. Does your organisation have any plans to procure below software applications, if yes then please provide required information in the below format?
Q3. Can your organisation provide Clinical ICT Strategy key decisions and priorities or ICT strategy documents for present and future years?
Q4. Does your organisation use Artificial Intelligence and Robotics, if yes then please list the services and their estimated cost for 23/24 and 24/25?
Q5. Can your organisation provide planned ICT procurement plans across software, hardware or services for current and future years?

Trust response:

Q1. Can you please list the number of devices deployed by your organisation for the following?	
Device Type	**Number of Devices**
Desktop PCs	4,092
Laptops	2,364
Mobile Phones	1,162
Printers	96
Multi-Functional Devices (MFDs)	375
Tablets	1,129
Physical Servers	90-100
Storage Devices (for example: NAS, SAN)	11
Networking Infrastructure (for example: Switches, Routers, Interfaces, Wireless Access Points)	
Approx. 400 switches, 1200 wireless access points. If the request for interfaces relates to switchports, then all of our switches are 48 port models so approximately 11000 switchports	
Security Infrastructure (for example: Firewalls, Intrusion Detection Systems (IDS), Virus Monitoring Tools)	
The Trust has a dedicated Cyber Security Team and has purchased and installed many different solutions to help protect us against cyber threats. However, we will not be publicising or sharing the details of these products, solutions or vendors because we believe that in doing so, we put our self at risk. We will also not be publishing details around any system be it hardware or software that is either end of life or is coming to end of life as we believe that publishing this information also puts the Trust at risk. This would include but is not limited to items such as "does the trust have any machines running an out of date operating system or unsupported hardware".	

Q2. Does your organisation have any plans to procure below software applications, if yes then please provide required information in the below format?		
Application Name	**Estimated/Total Cost**	**Duration**
Digital Electronic Discharge Systems	Not applicable	Not applicable
Maternity Information Systems	Unknown	Within 2-3 years
Laboratory Information Management System	Not applicable	Not applicable
Q3. Can your organisation provide Clinical ICT Strategy key decisions and priorities or ICT strategy documents for present and future years?		
The strategy is currently being re-drafted and will be published on the Trust website once completed. The current version is available via the Trust website.		

Q4. Does your organisation use Artificial Intelligence and Robotics, if yes then please list the services and their estimated cost for 23/24 and 24/25?
We use Robotic Process Automation (RPA) - The Trust has a sub-contracting arrangement with Kent Community Health FT (KCHFT). The product is called Automation Anywhere. Please contact KCHFT for any further information.
Q5. Can your organisation provide planned ICT procurement plans across software, hardware or services for current and future years? (Software Applications/Hardware Devices/IT Managed Services)

Project Name:	Anticipated Go Live Date
Digital Transformation Programme (inc Sunrise)	
EDN	October 2023
IPro preassessment	March 2024
IPro perioperative	April 2024
Surgical Care	April 2024
Automation of Vital Signs	January 2024
Sunrise Upgrade - Infrastructure	October 2023
Sunrise Upgrade - Project	January 2024
KOMS HL7 Integration	September 2023
Teletracking / PAS / Sunrise integration	October 2023
Clinical Documentation optimisation (new & existing areas)	April 2024
RPA (5 pilots)	January 2024
Clinical System Projects	
PAS Clinical Documents	September 2023
eConsent	May 2024
OpenEyes	May 2024
Hybrid Mail (Maternity, Endoscopy, Capsule)	August 2023
Single Sign On	November 2023
Speech Recognition business case/recommendations	November 2023
Teletracking and Patient Flow	
Patient Portal project	June 2024
Teletracking Clinical Workflow Suite (CWS)	TBC
WASP / PAS / NHS 111 / E Triage (TBC)	TBC
Technical Projects / Estates & Moves	
IT Network programme	November 2023
Business Continuity	June 2024
Server Upgrades	December 2023
PACS Replacement	August 2023
Topcon upgrade	September 2023
Two way text messaging	September 2023
Viewpoint upgrade	January 2024
Eden (Medical Examiners system)	September 2023
Trac and Trace (Endoscopy decontamination system)	September 2023
Kent Medical School	April 2024
Kent and Medway Orthopaedic Centre (KMOC)	April 2024
Hermitage Court/CDC	December 2023
Stroke Refurbishment Programme	January 2024
Cardiology refurbishment - (Dates TBC)	TBC
Trust participation in Kent-wide projects	
Chemotherapy e-Prescribing Programme (Dates TBC)	TBC
LIMS Replacement (for MTW)	August 2024
Digital Pathology	April 2024
System Wide Bed Management Business Cases (Dates TBC)	TBC

Budget	Estimated/Total Cost	Duration
Revenue Budget 2023	£13.534m	2023
Capital Budget 2023 - no capital budget set for next year	£850,000.00	2023