

Ref: FOI/GS/ID 8191

Please reply to: FOI Administrator Trust Management Maidstone Hospital Hermitage Lane Maidstone, Kent

Email: mtw-tr.foiadmin@nhs.net

www.mtw.nhs.uk

**ME16 9QQ** 

16 August 2023

## Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to E-Rostering Capabilities.

## You asked:

- 1. When were staff at your trust granted access to e-rostering capabilities? Confirm specific month and year.
- 2. What attainment level is your NHS Trust at, as per Appendix 1 the 2020 erostering guidance, for the following staff:

## Nurses:

- a. Level 0.
- b. Level 1,
- c. Level 2,
- d. Level 3
- e. Level 4

## Doctors:

- a. Level 0,
- b. Level 1.
- c. Level 2,
- d. Level 3
- e. Level 4
- 3. What were the average planned hours versus delivered hours between December 2021 March 2023 for each NHS England Trust?
- 4. Percentage of planned contracted hours
- 5. Percentage of actual delivered hours per WTE per roster period (excluding doctors in training)
- 6. What percentage of shifts at your trust were filled by system-generated eroster capabilities between December 2021 March 2023?
- 7. Between December 2021 March 2023, how much did your trust spend on agency staff?

Trust response:

1. August 2017

2, 3, 4, 5 &6.

Our current systems do not allow the level of information requested to be sourced in a reportable format and would involve a member of the team working over a variety of different databases and manually retrieving the information. The Trust has estimated that it will cost more than the appropriate limit to consider this part of your request. The appropriate limit is specified in regulations and represents the estimated cost of one person spending 3½ working days in determining whether the Trust holds the information, locating, retrieving and extracting the information. Under Section 12 of the Freedom of Information Act 2000 the Trust is not obliged to comply with this part of your request and we will not be processing this part of your request further. 7. Under Section 21 of the Act we are not required to provide information in response to a request if the information is already reasonably accessible to you. The information you requested is available from the trust website using the following link/s: https://www.mtw.nhs.uk/freedom-of-information/recent-foiresponses/ the link should take you to the Data to Support FOI FAQ's page where you need to click on the Finance dropdown.

Alternatively, from our website home page, click the Freedom of Information Tab, then the Data to Support FOI FAQ's tab and then the Finance dropdown at the bottom of the page where you will find all the information. If the document does not open please copy and paste the link into your browser. Please note the spreadsheet takes some time to download.

This information is updated on a regular basis and is exempt under Section 22 of the Act.