

Ref: FOI/GS/ID 8310

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Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to blood analysis results.

You asked: All questions are shown as received by the Trust.

1- Are MTWNHS Trust outpatients currently entitled to an electronic copy of their own blood analysis results?

Trust Response: Patients are legally entitled to see their own records.

However, there is not currently a method for the laboratory to feed results into the patients NHS app.

In this regard, and in terms of legal entitlement and patient accessibility to their health own records, in this case laboratory blood results:

A - Can blood analysis results that are computer generated, be printed off and passed between a health professional and an out-patient at a face 2 face meeting/consultation on Trust property?

B - Can blood analysis results that are computer generated be given verbally over the telephone to a Trust out-patient once GDPR rules have been satisfied?

C - Can blood analysis results that are computer generated be sent to the Trust out-patient via their known and registered e mail account, or does such electronic transmission require further security measures and passcodes to access such computer generated data sent from the Trust?

D - Or should the Trust out-patient complete a "Subject Access Request" via the Trust for more comprehensive information on each and every blood sample given for blood analysis?

E - Bearing in mind the above 4 points, do such phrases such as "stable"; 'within range'; 'no concerns'; 'satisfactory' be deemed sufficient to pass the patient legal entitlement, rather than giving full blood count details from the out patient's latest blood analysis?

Trust response:

A. Yes.

B. Yes, disclosure can be made over the phone in terms of basic result information. However, this is only satisfied on completion of the necessary patient identity checks.

C. Results can be sent via NHS mail encryption service to a known and confirmed email address of the patient, in addition to the SAR portal for larger disclosures <https://mtw.ams-sar.com/>

D. The SAR portal would be used for larger disclosures <https://mtw.ams-sar.com/>

E. Some reporting solutions provide terms such as those noted in the above question as opposed to numeric reporting data that may not be clearly understood by patients, therefore whilst acceptable in terms of interpreting results easily to patients, the full SAR disclosure would continue to support the more formal disclosure.