

Ref: FOI/GS/ID 8264

Please reply to:
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Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Clinical systems.

*You asked: All questions are shown as received by the Trust.
Please provide information regarding the following systems:*

1. *Analytics (PLICS)*
2. *BI & Data Warehousing*
3. *Blood tracking*
4. *Cardiology*
5. *Clinical data warehouse*
6. *Clinical workflow engine/integrated care pathways*
7. *Integration Platform*
8. *Main Community System*
9. *Patient Engagement Portal*
10. *Pathology*
11. *Theatres*
12. *Video Consulting*
13. *Virtual Wards*

Please enter 'No System Installed' or 'No Department' under supplier name if your trust does not use the system or have the department:

- a) *System type –*
- b) *Supplier name -*
- c) *System name -*
- d) *Date installed -*
- e) *Contract expiration -*
- f) *Is this contract annually renewed? - Yes/No*
- g) *Do you currently have plans to replace this system? - Yes/No*
- h) *Procurement framework -*
- i) *Other systems it integrates with? –*

- j) Total value of contract (£) –
- k) Notes - e.g. we are currently out to tender

Please provide your answer in the above format for each system.

System definitions:

Analytics (PLICS): A business intelligence tool that provides patient level costing information, systematically analysing electronic patient data to monitor patient level costing (may include healthcare resource groups).

BI & Data Warehousing: Integrates data and information collected from various sources, e.g. electronic patient/health records, enterprise resource planning systems, radiology and lab databases, wearables etc, into one comprehensive database.

Blood tracking: A system that electronically tracks and matches blood products with the correct patient (from fridge to vein).

Cardiology: A specialist clinical information system is used for cardiology.

Clinical data warehouse: A centralized repository for a healthcare organization's data retrieved from disparate sources, processed, and structured for analytical querying and reporting.

Clinical workflow engine/integrated care pathways: A system implemented that enables it to create rules driven electronic care pathways mapped to standardised treatment protocols.

Integration Platform: Software that supports the integration and interoperability of various clinical and management IT systems and services.

Main Community System: A main community system is a software system that supports the delivery of community health services by enabling electronic patient records (EPR) and case management. They help to improve patient outcomes by providing a single view of patient information, supporting multi-disciplinary team working, integrated health and social care services, and online and offline mobile working.

Patient Engagement Portal: The patient engagement platform is used by healthcare providers across the system to securely share data and interact with patients/carers to better support/manage patient's health and wellbeing.

Pathology: Pathology testing is managed electronically.

Theatres: A specialist theatres system is used to manage patients and surgical procedures in theatres.

Video Consulting: Is a system that is used when a patient speaks to a doctor or healthcare professional using the video camera in their smartphone, tablet or computer.

Virtual Wards: Virtual wards, also known as virtual care wards or hospital-at-home programs, are healthcare models that aim to provide hospital-level care to patients in their own homes. These programs typically utilize telehealth technologies and remote monitoring systems to deliver medical care and supervision to patients who would otherwise require hospitalization.

Trust response:

1. Analytics (PLICS)	1. Analytics (PLICS)
a) System type –	
b) Supplier name -	IQVIA
c) System name -	
d) Date installed -	August 2020
e) Contract expiration -	January 2025
f) Is this contract annually renewed? - Yes/No	No
g) Do you currently have plans to replace this system? - Yes/No	No
h) Procurement framework -	Gcloud
i) Other systems it integrates with? –	N/A
j) Total value of contract (£) –	Section 43 Exemption applied to this question
k) Notes - e.g. we are currently out to tender	Not applicable
2. BI & Data Warehousing	2. BI & Data Warehousing
a) System type –	BI Tool
b) Supplier name -	Microsoft / Northdoor (support)
c) System name -	Power BI
d) Date installed -	November 2020
e) Contract expiration -	October 2024
f) Is this contract annually renewed? - Yes/No	No
g) Do you currently have plans to replace this system? - Yes/No	No
h) Procurement framework -	Not applicable
i) Other systems it integrates with? –	N/A
j) Total value of contract (£) –	Section 43 Exemption applied to this question
k) Notes - e.g. we are currently out to tender	Not applicable
3. Blood tracking	3. Blood tracking
a) System type –	Electronic Issue
b) Supplier name -	Msoft
c) System name -	Blood 360 (aka Blood Hound)
d) Date installed -	Not known
e) Contract expiration -	31 May 2023
f) Is this contract annually renewed? - Yes/No	Yes
g) Do you currently have plans to replace this system? - Yes/No	No
h) Procurement framework -	Not applicable
i) Other systems it integrates with? –	Telepath LIMS
j) Total value of contract (£) –	Section 43 Exemption applied to this question
k) Notes - e.g. we are currently out to tender	Not applicable
4. Cardiology	4. Cardiology
a) System type –	XX

b) Supplier name -	XX
c) System name -	XX
d) Date installed -	XX
e) Contract expiration -	XX
f) Is this contract annually renewed? - Yes/No	XX
g) Do you currently have plans to replace this system? - Yes/No	XX
h) Procurement framework -	XX
i) Other systems it integrates with? –	XX
j) Total value of contract (£) –	XX
k) Notes - e.g. we are currently out to tender	XX
5. Clinical data warehouse	5. Clinical data warehouse
a) System type –	One internal and one that is a shared data warehouse with other Trusts in Kent and Medway.
b) Supplier name -	Not applicable
c) System name -	Not applicable
d) Date installed -	Not applicable
e) Contract expiration -	Not applicable
f) Is this contract annually renewed? - Yes/No	Not applicable
g) Do you currently have plans to replace this system? - Yes/No	Not applicable
h) Procurement framework -	Not applicable
i) Other systems it integrates with? –	Not applicable
j) Total value of contract (£) –	Not applicable
k) Notes - e.g. we are currently out to tender	Not applicable
6. Clinical workflow engine/integrated care pathways	6. Clinical workflow engine/integrated care pathways
a) System type –	Not applicable
b) Supplier name -	Not applicable
c) System name -	Not applicable
d) Date installed -	Not applicable
e) Contract expiration -	Not applicable
f) Is this contract annually renewed? - Yes/No	Not applicable
g) Do you currently have plans to replace this system? - Yes/No	Not applicable
h) Procurement framework -	Not applicable
i) Other systems it integrates with? –	Not applicable
j) Total value of contract (£) –	Not applicable
k) Notes - e.g. we are currently out to tender	Not applicable
7. Integration Platform	7. Integration Platform
a) System type –	
b) Supplier name -	Enovation
c) System name -	Cloverleaf
d) Date installed -	Circa 2009
e) Contract expiration -	Rolling contract
f) Is this contract annually renewed? - Yes/No	Yes
g) Do you currently have plans to replace this system? - Yes/No	No
h) Procurement framework -	GCloud

i) Other systems it integrates with? –	EDM, EDM eConcent, Theatreman, EPMI, Sunquest, Soliton, NerveCentre, Compucare, Symphony, Teletracking, KOMS careflow, ICNET, edn Teleologic, JAC, Tomcat, CIMS ADT - These Systems are integrated to each other VIA the TIE
j) Total value of contract (£) –	Section 43 Exemption applied to this question
k) Notes - e.g. we are currently out to tender	Not applicable
8. Main Community System	8. Main Community System
a) System type –	Not applicable
b) Supplier name -	Not applicable
c) System name -	Not applicable
d) Date installed -	Not applicable
e) Contract expiration -	Not applicable
f) Is this contract annually renewed? - Yes/No	Not applicable
g) Do you currently have plans to replace this system? - Yes/No	Not applicable
h) Procurement framework -	Not applicable
i) Other systems it integrates with? –	Not applicable
j) Total value of contract (£) –	Not applicable
k) Notes - e.g. we are currently out to tender	Not applicable
9. Patient Engagement Portal	9. Patient Engagement Portal
a) System type –	Patient Portal
b) Supplier name -	Patient Knows Best
c) System name -	Patient Knows Best
d) Date installed -	April 2023
e) Contract expiration -	July 2026
f) Is this contract annually renewed? - Yes/No	No
g) Do you currently have plans to replace this system? - Yes/No	No
h) Procurement framework -	Gcloud
i) Other systems it integrates with? –	Altera PAS and Sunrise EPR
j) Total value of contract (£) –	Section 43 Exemption applied to this question
k) Notes - e.g. we are currently out to tender	Not applicable
10. Pathology	10. Pathology
a) System type –	XX
b) Supplier name -	XX
c) System name -	XX
d) Date installed -	XX
e) Contract expiration -	XX
f) Is this contract annually renewed? - Yes/No	XX
g) Do you currently have plans to replace this system? - Yes/No	XX
h) Procurement framework -	XX
i) Other systems it integrates with? –	XX
j) Total value of contract (£) –	XX
k) Notes - e.g. we are currently out to tender	XX
11. Theatres	11. Theatres
a) System type –	
b) Supplier name -	Trisoft

c) System name -	Theatreman
d) Date installed -	August 2021
e) Contract expiration -	Rolling contract
f) Is this contract annually renewed? - Yes/No	Yes
g) Do you currently have plans to replace this system? - Yes/No	No
h) Procurement framework -	None
i) Other systems it integrates with? –	Not known
j) Total value of contract (£) –	Section 43 Exemption applied to this question
k) Notes - e.g. we are currently out to tender	Not applicable
12. Video Consulting	12. Video Consulting
a) System type –	
b) Supplier name -	Healthsare Comms
c) System name -	e-clinic
d) Date installed -	01.04.2021
e) Contract expiration -	31.03.2024
f) Is this contract annually renewed? - Yes/No	No
g) Do you currently have plans to replace this system? - Yes/No	No
h) Procurement framework -	Gcloud
i) Other systems it integrates with? –	PAS
j) Total value of contract (£) –	Section 43 Exemption applied to this question
k) Notes - e.g. we are currently out to tender	Not applicable
13. Virtual Wards	13. Virtual Wards
a) System type –	
b) Supplier name -	Luscii
c) System name -	Luscii
d) Date installed -	November 2022
e) Contract expiration -	April 2024
f) Is this contract annually renewed? - Yes/No	No
g) Do you currently have plans to replace this system? - Yes/No	No
h) Procurement framework -	G-Cloud
i) Other systems it integrates with? –	None
j) Total value of contract (£) –	Section 43 Exemption applied to this question
k) Notes - e.g. we are currently out to tender	Not applicable

XX – This information has been previously provided (ID 7462). A copy of this response can be found on our website. Section 21 is being applied to this question.