

Ref: FOI/GS/ID 8258

Please reply to:
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Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Audiology waiting times.

You asked: All questions are shown as received by the Trust.

- 1) What is the approximate waiting time between a hearing test and the provision of hearing aids at Maidstone Hospital?*
- 2) Is the waiting list for hearing aids run on a strictly "first come, first served" basis, or are patients inserted at the head of the queue under any circumstances?*

Trust response:

- 1) At present the longest waiters are 6-8 months.
- 2) Patients we try to see to the quickest include our most vulnerable; dementia, dual sensory loss and patients 90+ years.