

Ref: FOI/GS/ID 8184

Please reply to: FOI Administrator Trust Management Maidstone Hospital Hermitage Lane

Maidstone, Kent ME16 9QQ

Email: mtw-tr.foiadmin@nhs.net

www.mtw.nhs.uk

24 May 2023

Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Urology.

You asked:

- 1. Breakdown of the number of patients per month for the last 12 months that have come in for a procedure
- 2. The date they were referred
- 3. When they were operated on
- 4. Average waiting time per month between referral date of procedure
- 5. Do they have outpatient appointments?
- 6. If so, how many?
- 7. The number of missed or DNA appointments for the department?
- 8. Number of Face-to-face vs Virtual appointments?
- 9. How many staff members are in the urology?
- 10. Can a named list or department structure be provided where possible?

Trust response:

| 1. | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Total |
|--------------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-------|
| Daycase Total | 64 | 106 | 106 | 106 | 85 | 99 | 88 | 126 | 116 | 130 | 97 | 128 | 1251 |
| Elective Total | 51 | 55 | 53 | 49 | 70 | 62 | 60 | 52 | 50 | 47 | 47 | 49 | 645 |
| Non-Elective Total | 12 | 26 | 36 | 31 | 17 | 21 | 27 | 31 | 27 | 24 | 23 | 30 | 305 |
| Reg Daycase Total | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 1 |
| Reg Night Total | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 |
| Total | 127 | 188 | 195 | 186 | 172 | 182 | 176 | 209 | 193 | 201 | 167 | 207 | 2203 |

2, 3, & 4. It may be possible that this information has been entered into the patient record but in order to confirm this each patient record would need to be manually checked by a clinical staff member. The Trust has estimated that it will cost more than the appropriate limit to consider this part of your request.

The appropriate limit is specified in regulations and represents the estimated cost of one person spending 3½ working days in determining whether the Trust holds the information, locating, retrieving and extracting the information. Under Section 12 of the Freedom of Information Act 2000 the Trust is not obliged to comply with this part of your request and we will not be processing this part of your request further.

5. Yes

6.

| | | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Total |
|---------------|----------|------|------|------|------|------|------|------|------|------|------|------|------|-------|
| NEW | Attended | 564 | 650 | 551 | 548 | 711 | 700 | 739 | 735 | 682 | 613 | 548 | 698 | 7739 |
| FOLLOW- UP | Attended | 1405 | 1743 | 1595 | 1583 | 1609 | 1616 | 1567 | 1795 | 1619 | 1761 | 1526 | 1591 | 19410 |

7.

| | | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Total |
|---------|-----------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-------|
| NEW | Cancelled | 101 | 140 | 109 | 158 | 184 | 158 | 187 | 190 | 148 | 136 | 151 | 170 | 1832 |
| | DNA | 74 | 66 | 61 | 54 | 74 | 70 | 79 | 79 | 84 | 55 | 62 | 60 | 818 |
| FOLLOW- | | | | | | | | | | | | | | |
| UP | Cancelled | 594 | 645 | 620 | 625 | 562 | 641 | 571 | 712 | 666 | 613 | 601 | 738 | 7588 |
| | DNA | 118 | 147 | 127 | 115 | 109 | 125 | 133 | 123 | 138 | 147 | 144 | 101 | 1527 |

8.

| | | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Total |
|---------|-----------|-----|------|------|------|------|------|------|------|------|------|------|------|-------|
| NEW | F2F | 378 | 475 | 350 | 429 | 506 | 520 | 510 | 477 | 517 | 494 | 480 | 580 | 5716 |
| | Telephone | 85 | 101 | 123 | 67 | 128 | 91 | 132 | 161 | 75 | 31 | 26 | 40 | 1060 |
| | VCA | 101 | 74 | 78 | 52 | 77 | 89 | 97 | 97 | 90 | 88 | 42 | 78 | 963 |
| FOLLOW- | | | | | | | | | | | | | | |
| UP | F2F | 965 | 1131 | 1058 | 1081 | 1114 | 1131 | 1074 | 1223 | 1021 | 1173 | 1022 | 1037 | 13030 |
| | Telephone | 384 | 528 | 454 | 396 | 402 | 378 | 388 | 466 | 479 | 492 | 456 | 464 | 5287 |
| | VCA | 56 | 84 | 83 | 106 | 93 | 107 | 105 | 106 | 119 | 96 | 48 | 90 | 1093 |

9.

| _ | • | | |
|---|----------------------------------|--------|----|
| | Staff Group ▼ | Budget | St |
| | Add Prof Scientific and Technic | 0.5 | |
| | Additional Clinical Services | 30.9 | |
| | Administrative and Clerical | 36.2 | |
| | Medical and Dental | 33.8 | |
| | Nursing and Midwifery Registered | 58.2 | |
| | Grand Total | 159.6 | |
| | | | |

10. Please see the following structure chart. Further more detailed information will not be released as it relates to the personal information of the staff members and is exempt under Section 40.2 of the Act. The Trust Executive structure chart is available on the Trust website www.mtw.nhs.uk and details of our Clinically Led Organisation can be found on the trust website using the following link: https://www.mtw.nhs.uk/wp-content/uploads/2022/10/Clinically-Led-Brochure-101022.pdf

Alternatively, from our website home page, click the About Us Tab, then the Clinically-led Organisation tab where you will find all the information.

| Clinical Director | Sub-specialty cli leads | inical | Matron | | | |
|---------------------------|----------------------------|-------------------|--------------------------------|--|--|--|
| | General Mana | ger | | | | |
| Deputy General Manager | Assistant Gene Manager | eral | Patient pathway coordinator | | | |
| CAU team lea | der | UIU Sister TWF | · | | | |