

Ref: FOI/GS/ID 8127

Please reply to:
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Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Trust systems.

You asked:

Digital Dictation

1. Do you use Digital Dictation? If yes, could you please answer the following questions:

a. Name of the supplier & product:

b. What procurement method (if any) was used to obtain this system i.e. what framework:

c. The contract start date:

d. The contract expiry date:

e. Total contract value:

f. Is the product integrated with PAS or EPR?

g. What is the name(s) and position(s) of the key internal stakeholder(s) for this service?

h. What is the person(s) email and telephone number?

i. What would you like to see in this product that is currently not being delivered?

Speech Recognition

2. Do you use Speech Recognition? If yes, could you please answer the following questions:

a. Name of the supplier & product:

b. What procurement method (if any) was used to obtain this system i.e. what framework:

c. The contract start date:

d. The contract expiry date:

e. Total contract value:

f. Is the product integrated with PAS or EPR?

- g. What is the name(s) and position(s) of the key internal stakeholder(s) for this service?*
- h. What is the person(s) email and telephone number?*
- i. What would you like to see in this product that is currently not being delivered?*

Outsourced Transcription

3. Do you use Outsourced Transcription? If yes, could you please answer the following questions:

- a. Name of the supplier:*
- b. What procurement method (if any) was used to obtain this system i.e. what framework:*
- c. The contract start date:*
- d. Volume of letters per month:*
- e. Total contract value:*
- f. What is the name(s) and position(s) of the key internal stakeholder(s) for this service?*
- g. What is the person(s) email and telephone number?*
- h. What would you like to see in this product that is currently not being delivered?*

Video Consultation

4. Do you use Video Consultation? If yes, could you please answer the following questions:

- a. Name of the supplier & product:*
- b. What procurement method (if any) was used to obtain this system i.e. what framework:*
- c. The contract start date:*
- d. The contract expiry date:*
- e. Total contract value:*
- f. Is the product integrated with PAS or EPR?*
- g. What is the name(s) and position(s) of the key internal stakeholder(s) for this service?*
- h. What is the person(s) email and telephone number?*
- i. What would you like to see in this product that is currently not being delivered?*

Health Information Systems

5. What supplier(s) do you use for the following?

- a. PAS (Patient Administration System)*
- b. EPR (Electronic Patient Record)*
- c. eDMS (Electronic Document Management System)*
- d. RIS (Radiology Information System)*
- e. LIMS (Laboratory Information Management System)*
- f. e-Correspondence (e.g. Docman)*
- g. Hybrid Mail (e.g. Synertec)*

Trust response:

Digital Dictation

- 1. Yes*

- a. Describe, Cube
- b. Tender on SBS Framework
- c. 2014
- d. Rolling contract
- e. Exemption 43 has been applied to this question.
- f. No
- g. Richard Cardy
- h. richard.cardy@nhs.net
- i. This question does not fall under the remit of FOI as it asks for an opinion rather than recorded information.

Speech Recognition

- 2. Yes - Oncology
- a. G2 Speech
- b. SBS Framework
- c. 01/01/2019
- d. 31/12/2023
- e. Exemption 43 has been applied to this question.
- f. No
- g. Richard Cardy
- h. richard.cardy@nhs.net
- i. This question does not fall under the remit of FOI as it asks for an opinion rather than recorded information.

Outsourced Transcription

- 3. Yes
- a. Describe
- b. Tender on SBS Framework
- c. 2014
- d. Unknown
- e. Exemption 43 has been applied to this question.
- g. Richard Cardy
- h. richard.cardy@nhs.net
- h. This question does not fall under the remit of FOI as it asks for an opinion rather than recorded information.

Video Consultation

- 4. Yes
- a. E-clinic
- b. Gcloud
- c. 01/04/2021
- d. 31/03/2024
- e. Exemption 43 has been applied to this question.
- f. No
- g. Richard Cardy
- h. richard.cardy@nhs.net
- i. This question does not fall under the remit of FOI as it asks for an opinion rather than recorded information.

Health Information Systems

5.
 - a. Altera Health
 - b. Altera Health
 - c. Wellbeing Electronic Health Records
 - d. Soliton - Managed through GE
 - e. Telepath
 - f. Docman, Telelogic
 - g. Patient Knows Best