

Ref: FOI/GS/ID 8179

**Please reply to:**  
FOI Administrator  
Trust Management  
Maidstone Hospital  
Hermitage Lane  
Maidstone, Kent  
ME16 9QQ  
Email: [mtw-tr.foiadmin@nhs.net](mailto:mtw-tr.foiadmin@nhs.net)  
[www.mtw.nhs.uk](http://www.mtw.nhs.uk)

18 May 2023

## **Freedom of Information Act 2000**

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to parking services management arrangements.

*You asked: All questions are shown as received by the Trust.*

1. *Who is responsible for the parking management? (Job title)*
2. *Do you outsource your current parking services management?*
  1. *If you DO outsource:*
    1. *What is the total size of the contract in terms of costs paid? (If this is broken down into smaller parts of the contract, please provide details)*
    2. *What contract type do you currently have? Management (i.e. site is owned by you but managed by a third-party) or Concession (site is owned and managed by third-party)*
      1. *What services are required as part of the contract? (e.g. wardens/revenue collection, security staff, backend services)*
      2. *Is there future potential for capacity increase or the addition of further services?*
    3. *Who is your current parking provider?*
    4. *Which other providers have you used in the last 20 years, if any? (Please provide details of recent contracts and providers, with dates)*
    5. *When did your current contract start? When does the contract end? Is there an extension period, and if so how long is it?*
      1. *When going out to tender, do you use a framework or is it an open tender?*
      2. *Do you usually engage with the market before the tender? If so, how?*
    2. *If you DO NOT outsource:*
      1. *Would you consider outsourcing the parking asset management to an external provider in the future?*
      2. *If so, in what circumstances would you do this?*

Trust response:

1. Car Parking Manager
2. Yes
1. If you DO outsource:
  1. Section 43 is being applied to this question.
  2. Management
  1. Car parking officers, On-site maintenance, Back-end services
  2. Possible
  3. APCOA
  4. Interserve & First Parking 2011-2017
  5. 2017 start date, 31/7/2023 is the expiry date and there is an extension period of 1 year.
1. National Frameworks – Crown Commercial Services, NHS SBS Supply Chain, LPP.
2. Unknown
2. If you DO NOT outsource:
  1. Not applicable
  2. Not applicable