

Ref: FOI/GS/ID 8064

Please reply to: FOI Administrator Trust Management Maidstone Hospital Hermitage Lane Maidstone, Kent ME16 9QQ Email: mtw-tr.foiadmin@nhs.net www.mtw.nhs.uk

28 April 2023

Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Integration Engine (IE).

You asked:

1. Do you use an Integration Engine (IE) within your IT Estate?

a. If the answer is, yes, please provide the name of the software product used.

b. What systems are integrated to the IE? Please provide the product name. For example, CareFlow Electronic Prescribing and Medicines Administration 2. Please provide details of whether you use Internal or External resource for developing integrations.

a. If an external resource is used, please provide details of how new developments are priced within the contract. For example, number of days x day rate, fixed price, case by case.

b. If an external resource is used, what is the term of the contract and when does it end?

3. Please provide details of whether you use Internal or External resources for managing and maintaining integrations.

a. If an external contract is used, please provide details of the contract provision (i.e. maintain, incident management, support etc) the term of the contract (start date & end date) and the contract value.

4. How many new integrations have been commissioned with external resources over the last two Financial years (FY 21/22 & FY 22/23).

5. How much did your organisation spend on integration developments by external resources in the last two Financial Years (FY 21/22 & FY 22/23)? 6. For the quantum of integrations identified in question 4, please provide a sense of scale as to whether the development effort was Small, Medium or Large. As a rough guide, development effort is estimated as:

Trust response:

1. Yes

a. Cloverleaf (Enovation)

b. EDM, EDM eConcent, Theatreman, EPMI, Sunquest, Soliton, NerveCentre, Compucare, Symphony, Teletracking, KOMS careflow, ICNET, edn Teleologic, JAC, Tomcat, CIMS ADT - These Systems are integrated to each other VIA the TIE

2.

a. Enovation - Each deployment is quoted for in terms of effort on a day rate on a case by case basis.

b. Support and Maintenance contract which includes 24/7 support. It is renewed annually and the current support contract runs from 1st April 2023 to 31st March 2024. Details on the contract value are exempt under Section 43 of the Act.

3.
a. As above
4. 34 Projects
5.
Year 21/22 £16.8K
Year 22/23 £51.9K
6.
Small < 12 days – 23 projects
Medium >=12 & < 25 days - 8 projects
Large >= 25 days - 3 projects