

Ref: FOI/GS/ID 7999

**Please reply to:**  
FOI Administrator  
Trust Management  
Maidstone Hospital  
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Maidstone, Kent  
ME16 9QQ  
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[www.mtw.nhs.uk](http://www.mtw.nhs.uk)

12 April 2023

## **Freedom of Information Act 2000**

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Temporary Agency Staffing in 2022.

*You asked:*

1. *Do you currently receive a neutral vendor managed service, or master vendor managed service, for the supply of temporary agency staff?*

*Please provide the following information for each staffing group. If there is no service provider, please state this.*

*i. Medical / Dental*

- *Name of the managed service provider?*
- *Are they a neutral vendor or master vendor?*
- *Expiry date of contract with the managed service provider?*

*ii. Allied Health Professionals (AHPs) / Scientific, Therapeutic and Technical*

- *Name of the managed service provider?*
- *Are they a neutral vendor or master vendor?*
- *Expiry date of contract with the managed service provider?*

*iii. Nursing and Midwifery / Healthcare Assistants (HCAs)*

- *Name of the managed service provider?*
- *Are they a neutral vendor or master vendor?*
- *Expiry date of contract with the managed service provider?*

*iv. Non-Medical, Non-Clinical (NMNC)*

- *Name of the managed service provider?*
- *Are they a neutral vendor or master vendor?*
- *Expiry date of contract with the managed service provider?*

2. *Do you currently have a direct engagement (DE) provider in place, for VAT reclaim on agency spend?*

*Please provide the following information for each staffing group. If there is no service provider, please state this.*

*i. Medical / Dental*

- Name of the DE provider?
  - Expiry date of contract with the managed service provider?
  - ii. Allied Health Professionals (AHPs) / Scientific, Therapeutic and Technical
    - Name of the DE provider?
    - Expiry date of contract with the managed service provider?
  - iii. Non-Medical, Non-Clinical (NMNC)
    - Name of the DE provider?
    - Expiry date of contract with the managed service provider?
3. Please can you provide 2022 full calendar year (01/01/2022 – 31/12/2022) spend figures on temporary agency staff (agency throughput)? Please provide the following information for each staffing group. If there is no agency spend, please state this.

i. Medical / Dental

- 2022 spend on temporary agency staff (excluding VAT)?
- ii. Allied Health Professionals (AHPs) / Scientific, Therapeutic and Technical
  - 2022 spend on temporary agency staff (excluding VAT)?
- iii. Nursing and Midwifery / Healthcare Assistants (HCAs)
  - 2022 spend on temporary agency staff (excluding VAT)?
- iv. Non-Medical, Non-Clinical (NMNC)
  - 2022 spend on temporary agency staff (excluding VAT)?

4. Please can you provide the name of the person who looks after temporary agency staffing at the Trust?

Please provide the following information for each staffing group. If multiple people lead this from different departments, please give the details of each person.

i. Medical / Dental

- Name
- Job Title
- Department

ii. Allied Health Professionals (AHPs) / Scientific, Therapeutic and Technical

- Name
- Job Title
- Department

iii. Nursing and Midwifery / Healthcare Assistants (HCAs)

- Name
- Job Title
- Department

iv. Non-Medical, Non-Clinical (NMNC)

- Name
- Job Title
- Department

5. Please can you provide the name of the person who leads temporary agency staffing at ICS level?

Please provide the following information for each staffing group. If multiple people lead this from different departments at ICS level, please give the details of each person.

i. Medical / Dental

- Name
- Job Title
- Department

*ii. Allied Health Professionals (AHPs) / Scientific, Therapeutic and Technical*

- *Name*
- *Job Title*
- *Department*

*iii. Nursing and Midwifery / Healthcare Assistants (HCAs)*

- *Name*
- *Job Title*
- *Department*

*iv. Non-Medical, Non-Clinical (NMNC)*

- *Name*
- *Job Title*
- *Department*

Trust response:

X - Under Section 21 of the Act we are not required to provide information in response to a request if the information is already reasonably accessible to you. The information you requested is available from the trust website using the following link/s: <https://www.mtw.nhs.uk/freedom-of-information/recent-foi-responses/> the link should take you to the Data to Support FOI FAQ's page where you need to click on the Finance dropdown.

Alternatively, from our website home page, click the Freedom of Information Tab, then the Data to Support FOI FAQ's tab and then the Finance dropdown at the bottom of the page where you will find all the information. If the document does not open please copy and paste the link into your browser. Please note the spreadsheet takes some time to download.

This information is updated on a regular basis and is exempt under Section 22 of the Act.

XX - The Trust follows guidance issued by the Information Commissioner's Office on the disclosure of personal data including direct contact details. Information relating to staff that is not currently publicly available on our website will not be released under Freedom of Information Act 2000 Section 40(2) (personal information) as it relates to the personal information of employees.

These roles fall under the remit of the Chief People Officer. The Trust Executive structure chart is available on the Trust website [www.mtw.nhs.uk](http://www.mtw.nhs.uk) and details of our Clinically Led Organisation can be found on the trust website using the following link: <https://www.mtw.nhs.uk/wp-content/uploads/2022/10/Clinically-Led-Brochure-101022.pdf>

Alternatively, from our website home page, click the About Us Tab, then the Clinically-led Organisation tab where you will find all the information.

Please see the following table:

1. Do you currently receive a neutral vendor managed service, or master vendor managed service, for the supply of temporary agency staff? Please provide the following information for each staffing group. If there is no service provider, please state this.	i. Medical / Dental	ii. Allied Health Professionals (AHPs) / Scientific, Therapeutic and Technical	iii. Nursing and Midwifery / Healthcare Assistants (HCAs)	iv. Non-Medical, Non-Clinical (NMNC)
Name of the managed service provider?	No service provider	No service provider	No service provider	No service provider
Are they a neutral vendor or master vendor?	not applicable	not applicable	not applicable	not applicable
Expiry date of contract with the managed service provider?	not applicable	not applicable	not applicable	not applicable
2. Do you currently have a direct engagement (DE) provider in place, for VAT reclaim on agency spend? Please provide the following information for each staffing group. If there is no service provider, please state this.	i. Medical / Dental	ii. Allied Health Professionals (AHPs) / Scientific, Therapeutic and Technical	iii. Nursing and Midwifery / Healthcare Assistants (HCAs)	iv. Non-Medical, Non-Clinical (NMNC)
Name of the DE provider?	Allocate – 247 Time	Allocate – 247 Time	not applicable	not applicable
Expiry date of contract with the managed service provider?	14.04.2023	14.04.2023	not applicable	not applicable
3. Please can you provide 2022 full calendar year (01/01/2022 – 31/12/2022) spend figures on temporary agency staff (agency throughput)?	i. Medical / Dental	ii. Allied Health Professionals (AHPs) / Scientific, Therapeutic and Technical	iii. Nursing and Midwifery / Healthcare Assistants (HCAs)	iv. Non-Medical, Non-Clinical (NMNC)
2022 spend on temporary agency staff (excluding VAT)?	X - Exemption 21	X - Exemption 21	X - Exemption 21	X - Exemption 21
4. Please can you provide the name of the person who looks after temporary agency staffing at the Trust? Please provide the following information for each staffing group. If multiple people lead this from different departments, please give the details of each person.	i. Medical / Dental	ii. Allied Health Professionals (AHPs) / Scientific, Therapeutic and Technical	iii. Nursing and Midwifery / Healthcare Assistants (HCAs)	iv. Non-Medical, Non-Clinical (NMNC)
Name	XX - Exemption 40(2)	XX - Exemption 40(2)	XX - Exemption 40(2)	XX - Exemption 40(2)
Job Title	XX - Exemption 40(2)	XX - Exemption 40(2)	XX - Exemption 40(2)	XX - Exemption 40(2)
Department	XX - Exemption 40(2)	XX - Exemption 40(2)	XX - Exemption 40(2)	XX - Exemption 40(2)
5. Please can you provide the name of the person who leads temporary agency staffing at ICS level? Please provide the following information for each staffing group. If multiple people lead this from different departments at ICS level, please give the details of each person.	i. Medical / Dental	ii. Allied Health Professionals (AHPs) / Scientific, Therapeutic and Technical	iii. Nursing and Midwifery / Healthcare Assistants (HCAs)	iv. Non-Medical, Non-Clinical (NMNC)
Name	This information is held by the ICS please contact them directly			
Job Title	This information is held by the ICS please contact them directly			
Department	This information is held by the ICS please contact them directly			