

Ref: FOI/GS/ID 8096

**Please reply to:**  
FOI Administrator  
Trust Management  
Maidstone Hospital  
Hermitage Lane  
Maidstone, Kent  
ME16 9QQ  
Email: [mtw-tr.foiadmin@nhs.net](mailto:mtw-tr.foiadmin@nhs.net)  
[www.mtw.nhs.uk](http://www.mtw.nhs.uk)

17 April 2023

## **Freedom of Information Act 2000**

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to supporting elderly people in the local community.

*You asked:*

*We are seeking information under the Freedom of Information Act 2000 to enhance our understanding of the services available to older residents within your Trusts jurisdiction.*

*We kindly request information on the contracts your Trust currently commissions for the following services:*

*Dementia Support*

*Hospital Discharge*

*Social Prescribing*

*Information and Advice Services*

*Advocacy*

*Carers Support*

*End of Life Care*

*Community Champions / Wellbeing Coordinators*

*Elderly Day Centre*

*Befriending*

*Footcare/toenail cutting*

*Non-Emergency Patient Transport*

*Bereavement Support*

*Digital Inclusion*

*For each service, please provide the following information:*

*a. Name of the service provider*

*b. The estimated expiry date/ month for the current contract*

Trust response:

Please note: most of these services are provided by the Kent and Medway ICB, Kent County Council, charities or are in house.

Services	a. Name of the service provider	b. The estimated expiry date/ month for the current contract
Dementia Support	dementia link nurses within Trust employed by Trust - referral to dementia community support	Not applicable
Hospital Discharge	internal integrated discharge team including MTW, KCHFT and Social services staff and Involve Kent present on site, various other regular wash up sessions with other organisations	Not applicable
Social Prescribing	refer to Involve Kent	Not applicable
Information and Advice Services	signpost to Citizens Advice Bureau or Involve Kent	
Advocacy	refer to social services for signposting	Contract held by Local Authority
Carers Support	Involve Kent - also carers first - 2-week enhanced discharge service, shopping, cooking night sits and signposting to further services	Not applicable
End of Life Care	Hospices, district nurses, in-house	Not applicable
Community Champions / Wellbeing Coordinators	we would refer to community MDT's and complex care nurses for this type of service - Live Well Kent Maidstone Borough Council	Not applicable
Elderly Day Centre	ask social services for referral, or self-referral via Age UK	Not applicable
Befriending	Involve Kent	Not applicable
Footcare/toenail cutting	Not applicable	Not applicable
Non-Emergency Patient Transport	Take home and Settle - commissioned by ICB for discharge services - provider is Age UK Sussex (but covers Kent)	Contract is held by Kent & Medway ICB
Bereavement Support	referral to GP - Involve Kent lone person scheme, In-house	Not applicable
Digital Inclusion	Not applicable	Not applicable