



**Maidstone and
Tunbridge Wells**
NHS Trust

Ref: FOI/GS/ID 8099

Please reply to:
FOI Administrator
Trust Management
Maidstone Hospital
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Maidstone, Kent
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Email: mtw-tr.foiadmin@nhs.net
www.mtw.nhs.uk

30 March 2023

Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to medical device end user training

You asked: All questions are shown as received by the Trust.

- 1. Do employees at the trust undertake clinical end user training for medical devices?*
- 2. Which departments or employee titles are required to undertake medical device end user training?*
- 3. How is the training provided?*
 - Online/E-learning*
 - In person*
 - Combination of online & in person*
 - Other (please state)*
- 4. Who provides/ produces the training?*
 - Manufacturer*
 - Someone directly employed by the trust (please provide job title)*
 - A third party (please provide the name of the provider)*
 - Other (please state)*
- 5. What types of medical devices are subject to such end user training?*
- 6. If the training is online/e-learning, what Learning Management System (LMS) does the Trust use for employee training? Examples: Moodle, Totara, Mindflash, Google Classroom*
- 7. If you do use Learning Management Software, does it enable managers to see whether their staff are up to date with training?*
- 8. Is annual recertification of competence managed manually, or does your Learning Management System automatically send reminders and allocate the appropriate courses to users?*
- 9. How much funding has the trust allocated to e-Learning in the past year?*

Trust response:

1. Yes

2. Staff are identified dependant on their role and department and the devices within this.

3. Combination of online & in person

4.

- Manufacturer

- Someone directly employed by the trust - Medical Devices Training Co-ordinator

- A third party (please provide the name of the provider) - Edify (Beds, Hoists, etc.)

5. Devices intended to be used for medical purposes that are identified as part of Trust risk assessments and TNA's

End User Training is provided by approved Staff for Breast Pumps (Maternity), NIBP Monitors, Thermometers and Pulse Oximeters (Virtual Ward Team)

6. Totara

7. Yes

8. Learning Management System automatically sends reminders and allocates the appropriate courses to users.

9. £31,060