

Ref: FOI/GS/ID 8082

Please reply to: FOI Administrator Trust Management Maidstone Hospital Hermitage Lane Maidstone, Kent ME16 9QQ Email: mtw-tr.foiadmin@nhs.net www.mtw.nhs.uk

05 April 2023

Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to EPRR Patient care and support services.

You asked:

Patient care and support services

Continuity of essential clinical support services

 Any record of whether procedures exist to ensure operational continuity of essential clinical support or ancillary services (e.g. laboratory, radiology, pharmacy) during emergencies and disasters. (Can be answered yes / no.)
 Any record of whether staff have been trained in the above procedures. (Can be answered yes / no.)

3. Any record of whether resources to implement the above procedures can be mobilized at all times. (Can be answered yes / no.)

Expansion of usable space for mass casualty incidents

4. Any record of whether procedures and resources exist to expand space and provide access to extra beds in mass casualty incidents. (Can be answered yes / no.)

5. Any record of whether staff have been trained in the above procedures. (Can be answered yes / no.)

6. The date(s) of the most recent test(s) of the above procedures. (Can be answered with a date or dates.)

Triage for major emergencies and disasters

7. Any record of whether space has been designated and procedures exist to carry out triage during emergencies and disasters. (Can be answered yes / no.)

8. Any record of whether staff have been trained in the above procedures. (Can be answered yes / no.)

9. The date(s) of the most recent test(s) of the above procedures. (Can be answered with a date or dates.)

Triage tags for mass casualty incidents

10. Any record the existence of triage tags for mass casualty incidents. (Can be answered yes / no.)

System for referral, transfer and reception of patients

11. Any record of whether procedures exist for the reception, referral and transfer of patients to and from other health facilities within and outside the geographical area where the hospital is located during emergencies and disasters. (Can be answered yes / no.)

12. Any record of whether staff have been trained in the above procedures. (Can be answered yes / no.)

13. The date(s) of the most recent test(s) of the above procedures. (Can be answered with a date or dates.)

Infection surveillance, prevention and control procedures

14. Any record of whether procedures exist for infection prevention and control during emergencies and disasters. (Can be answered yes / no.)
15. Any record of whether staff have been trained in the above procedures. (Can be answered yes / no.)

16. Any record of whether resources are available for implementation of the above procedures. (Can be answered yes / no.)

Psychosocial services

17. Any record of whether procedures exist for provision of psychosocial support, assessment and treatment services to patients, families and staff during emergencies and disasters. (Can be answered yes / no.)

18. Any record of whether staff have been trained in the above procedures. (Can be answered yes / no.)

19. Any record of whether resources are available for implementation of the above procedures. (Can be answered yes / no.)

Trust response:

- 1. YES
- 2. YES
- 3. YES

Expansion of usable space for mass casualty incidents

- 4. YES
- 5. YES
- 6. During Covid and Winter Escalation
- Triage for major emergencies and disasters
- 7. YES
- 8. YES
- 9. 2017

Triage tags for mass casualty incidents

10. YES

System for referral, transfer and reception of patients

- 11. YES
- 12. NO

13. Not applicable

Infection surveillance, prevention and control procedures

- 14. YES
- 15. YES
- 16. YES

Psychosocial services 17. YES 18. YES 19. YES