



**Maidstone and  
Tunbridge Wells**  
NHS Trust

Ref: FOI/GS/ID 8039

**Please reply to:**  
FOI Administrator  
Trust Management  
Maidstone Hospital  
Hermitage Lane  
Maidstone, Kent  
ME16 9QQ  
Email: [mtw-tr.foiadmin@nhs.net](mailto:mtw-tr.foiadmin@nhs.net)  
[www.mtw.nhs.uk](http://www.mtw.nhs.uk)

05 April 2023

## **Freedom of Information Act 2000**

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Bank and Agency spend.

*You asked:*

*Please disclose the information listed in the below table rows for each of the 4 staff groups in the table columns by return email within 20 days as per the Freedom of Information Act 2000.*

- 1. Please provide agency spend for the staff group for the year 2022.*
- 2. Please provide bank spend for the staff group for the year 2022.*
- 3. Please confirm which model you have in place for managing the staff group: Email to preferred supplier List, a Master Vendor, a Neutral Vendor, or a Software cascade to a preferred supplier list.*
- 4. If you have a master vendor or neutral vendor in place, please confirm who this contract is with and the date on which this contract expires.*
- 5. Please confirm what percentage of bookings over the last 6 months have been within the NHSI/E agency caps (an approximation based on NHSI data submissions is fine).*
- 6. Please confirm which provider manages your direct engagement process, the fee for the service and the date on which this contract expires (no this is not relevant for Nursing).*
- 7. Please confirm what percentage of bookings are processed with a VAT savings by your direct engagement provider*
- 8. Is your bank managed by an external bank provider (eg. NHS Professionals, Bank Partners) or in-house? Please confirm who is the external bank provider and when the contract expires if relevant.*
- 9. Is your bank managed via software? If so, please confirm which software.*
- 10. Please confirm what the percentage is on framework (for example, "£6,650,000 – 99% framework /20% off-framework") for the year 2022.*
- 11. Please confirm what percentage is off-framework (for example, "£6,650,000 – 99% framework /20% off-framework") for the year 2022.*

12. Please confirm the direct engagement- DE% uptake for the year 2022.  
 13. Please confirm the direct engagement- DE provider.  
 14. Please confirm the direct engagement- DE contract end date.

Trust response:

	Doctors	Nurses	Allied Health Professionals or Health Scientists	Non-Medical, Non-Clinical
Please provide <b>agency spend</b> for the staff group for the year 2022	Under Section 21 of the Act we are not required to provide information in response to a request if the information is already reasonably accessible to you. The information you requested is available from the trust website using the following link/s: <a href="https://www.mtw.nhs.uk/freedom-of-information/recent-foi-responses/">https://www.mtw.nhs.uk/freedom-of-information/recent-foi-responses/</a> the link should take you to the Data to Support FOI FAQ's page where you need to click on the Finance dropdown. Alternatively, from our website home page, click the Freedom of Information Tab, then the Data to Support FOI FAQ's tab and then the Finance dropdown at the bottom of the page where you will find all the information. If the document does not open please copy and paste the link into your browser. This information is updated on a regular basis and is exempt under Section 22 of the Act.			
Please provide <b>bank spend</b> for the staff group for the year 2022	Under Section 21 of the Act we are not required to provide information in response to a request if the information is already reasonably accessible to you. The information you requested is available from the trust website using the following link/s: <a href="https://www.mtw.nhs.uk/freedom-of-information/recent-foi-responses/">https://www.mtw.nhs.uk/freedom-of-information/recent-foi-responses/</a> the link should take you to the Data to Support FOI FAQ's page where you need to click on the Finance dropdown. Alternatively, from our website home page, click the Freedom of Information Tab, then the Data to Support FOI FAQ's tab and then the Finance dropdown at the bottom of the page where you will find all the information. If the document does not open please copy and paste the link into your browser. This information is updated on a regular basis and is exempt under Section 22 of the Act.			
Please confirm <b>which model</b> you have in place for managing the staff group: Email to preferred supplier List, a Master Vendor, a Neutral Vendor, or a Software cascade to a preferred supplier list	Software cascade to a preferred supplier list	Software cascade to a preferred supplier list	Software cascade to a preferred supplier list	Software cascade to a preferred supplier list
If you have a master vendor or neutral vendor in place, please confirm <b>who</b> this contract is with and the date on which this <b>contract expires</b>	Not applicable	Not applicable	Not applicable	Not applicable
Please confirm what percentage of bookings over the last 6 months have been <b>within the NHSI/E agency caps</b> (an approximation based on NHSI data submissions is fine)	We are unable to provide the answer to this question as the information is not held in a reportable format. It may be possible that the information is held in a manual format, however the Trust has estimated that it will cost more than the appropriate limit to consider this part of your request. Under Section 12 of the			

	Freedom of Information Act 2000 the Trust is not obliged to comply with this part of your request and we will not be processing this part of your request further.			
Please confirm <b>which provider</b> manages your direct engagement process, <b>the fee</b> for the service and the date on which this <b>contract expires</b> (no this is not relevant for Nursing)	Allocate – 247 Time Exemption 43 is applied to part of this question	Not applicable	Allocate – 247 Time Exemption 43 is applied to part of this question	Not applicable
Please confirm what <b>percentage of bookings</b> are processed with a VAT savings by your direct engagement provider	93.93% for the last six months	Not applicable	100% for the last six months	Not applicable
Is your bank managed by an external bank provider (eg. NHS Professionals, Bank Partners) or in-house? Please confirm <b>who</b> is the external bank provider and when the <b>contract expires</b> if relevant	In-house	In-house	In-house	In-house
Is your bank managed via software? If so, please confirm <b>which software</b> .	Not applicable	Not applicable	Not applicable	Not applicable
Please confirm what the percentage is on framework (for example, “£6,650,000 – 99% framework /20% off-framework”) for the year 2022	We are unable to provide the answer to this question as the information is not held in a reportable format. It may be possible that the information is held in a manual format, however the Trust has estimated that it will cost more than the appropriate limit to consider this part of your request. Under Section 12 of the Freedom of Information Act 2000 the Trust is not obliged to comply with this part of your request and we will not be processing this part of your request further.			
Please confirm what percentage is off-framework (for example, “£6,650,000 – 99% framework /20% off-framework”) for the year 2022	We are unable to provide the answer to this question as the information is not held in a reportable format. It may be possible that the information is held in a manual format, however the Trust has estimated that it will cost more than the appropriate limit to consider this part of your request. Under Section 12 of the Freedom of Information Act 2000 the Trust is not obliged to comply with this part of your request and we will not be processing this part of your request further.			
Please confirm the direct engagement-DE% uptake for the year 2022	We are unable to provide the answer to this question. This information is held by Allocate – 247 Time.			
Please confirm the direct engagement-DE provider	Allocate – 247 Time	Not applicable	Allocate – 247 Time	Not applicable
Please confirm the direct engagement-DE contract end date	14.04.2023	Not applicable	14.04.2023	Not applicable