

Ref: FOI/GS/ID 7976

**Please reply to:**  
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[www.mtw.nhs.uk](http://www.mtw.nhs.uk)

14 March 2023

## **Freedom of Information Act 2000**

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Telephony and Storage.

*You asked: All questions are shown as received by the Trust.*

### *1. Telephony and UC/ Collaboration*

- a. Please confirm the manufacturer of your telephony system(s) that are currently in place*
- b. When is your contract renewal date?*
- c. Who maintains your telephony system(s)?*
- d. Do you use Unified Communications or Collaboration tools, if so which ones?*

### *2. Microsoft*

- a) What Microsoft 365 licence do you have across the business e.g. E3, E5*
- b) Which partner looks after your Microsoft tenant?*
- c) Where do you host your applications? Do you have on-premise infrastructure or do you host your applications in public or private cloud? Which?*

### *3. Storage*

- a. Does your organisation use on-premise or cloud storage or both?*
- b. Please confirm the on-premise hardware manufacturer*
- c. Please confirm your cloud storage provider*
- d. What is your annual spend on cloud storage?*
- e. How do you back up your data and with who e.g. Backup as a Service*

Trust response:

1. Telephony and UC/ Collaboration
  - a. Cisco
  - b. Contract is annual Rolling

- c. Block
- d. Cisco unified communications

2. Microsoft

a)

Local tenant: 11 * 365 E1, 11 * 365 E3, 31 * Sharepoint 2	
Shared tenant:	
O365 E1 ShrdSvr ALNG SubsVL MVL PerUsr	250
Audio Conf ShrdSvr ALNG SubsVL MVL PerUsr	1
Win E5 Add On toWinEntperDVC ALNG SubsVL MVL AddOn	1
O365 ProPlus ShrdSvr ALNG SubsVL MVL PerUsr (apps for Enterprise)	1
O365 E3 ShrdSvr ALNG SubsVL MVL PerUsr	1
EMS Ent Mob and Sec E3Full ShrdSvr ALNG SubsVL MVL PerUsr	1
Azure Actv Drcty P2K Per user	1
Win VDA E5 StpFrmWinVDAperDVC Alng MonthlySub Per User	1
Power BI Pro Sub Per User	2

b)

Local - ourselves

National - Accenture

c)

Local – Not applicable

National - Cloud based 365 apps (non-customised)

3. Storage

a. On premise

b. Huawei, Dell, Netapp

c. Insight Direct

d. The Trust is applying Section 43(2) FOIA which provides an exemption from disclosure of information which would or would be likely to, prejudice the commercial interests of any person (including the public authority holding it). This is a qualified exemption, and is therefore subject to the public interest test.

The Trust believes that the information requested contains details which would be likely to damage the companies ability to win new business opportunities for their services and to perform them within a commercially competitive market.

The Trust has concluded that the public interest in maintaining the exemption, and therefore protecting the commercial interests of the suppliers and preserving its ability to compete fairly in a commercial market, outweighs the public interest in disclosure in this case.

### Supplier Transactions

All NHS bodies are required to publish details of individual invoices and transactions that are over £25,000. This is in response to guidance from HM Treasury which sets out the scope of the data. Details can be found on our website using the following link: [www.mtw.nhs.uk/about-us/our-quality-story/finance/](http://www.mtw.nhs.uk/about-us/our-quality-story/finance/)

e. Commault on premise