

Ref: FOI/GS/ID 7927

**Please reply to:**  
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10 February 2023

**Freedom of Information Act 2000**

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Risk Management System.

*You asked:*

1. *What Risk Management System does your organisation use?*
2. *What modules does your organisation have access to?*
3. *Approx. how many end users/super users (e.g., investigators/handlers) do you have?*
4. *Are you considering changing provider within the next year – if yes why?*
5. *What annual costs have been paid for your Risk Management System for the following years.*
6. *Has your organisation completed the configuration within your incident system for the LFPSE?*
7. *Are you planning on going live with LFPSE by the original April 2023 or the extension later in the year?*

Trust response:

What Risk Management System does your organisation use?	Datix Web
What modules does your organisation have access to?	Incidents, Risk, Pals, Complaints, Claims, Dashboards
Approx. how many end users/super users (e.g., investigators/handlers) do you have?	Approximately 600 handlers/1 super user
Are you considering changing provider within the next year – if yes why?	Yes. Datix web lacks capability of other providers

What annual costs have been paid for your Risk Management System for the following years.	FY 20/21	FY 21/22	FY22/23
	Section 43 Exemption	Section 43 Exemption	Section 43 Exemption
Has your organisation completed the configuration within your incident system for the LFPSE?	No		
Are you planning on going live with LFPSE by the original April 2023 or the extension later in the year?	Sep-23		

The Trust is applying Section 43(2) FOIA which provides an exemption from disclosure of information which would or would be likely to, prejudice the commercial interests of any person (including the public authority holding it). This is a qualified exemption, and is therefore subject to the public interest test.

The Trust believes that the information requested contains details which would be likely to damage the companies ability to win new business opportunities for their services and to perform them within a commercially competitive market.

The Trust has concluded that the public interest in maintaining the exemption, and therefore protecting the commercial interests of the suppliers and preserving its ability to compete fairly in a commercial market, outweighs the public interest in disclosure in this case.

#### Supplier Transactions

All NHS bodies are required to publish details of individual invoices and transactions that are over £25,000. This is in response to guidance from HM Treasury which sets out the scope of the data. Details can be found on our website using the following link: [www.mtw.nhs.uk/about-us/our-quality-story/finance/](http://www.mtw.nhs.uk/about-us/our-quality-story/finance/)