

Ref: FOI/GS/ID 7902

Please reply to:
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Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Exception reports in 2020/21 and 2021/22.

You asked: All questions are shown as received by the Trust.

- 1) Does your Trust use "Exception Reports" that are used by doctors when day-to-day work varies significantly and/or regularly from the agreed work schedule?*
- 2) If so, how many exception reports were logged as raising an immediate safety concern in the a) 2020/21 and b) 2021/22 financial years?*
- 3) With respect only to the financial year 2021/22, please state for each occurrence (a) when the incident took place, (b) which Trust site it related to and (c) provide a detailed, verbatim account of how the doctor described the concern.*

Trust response:

1) Yes

2)

2020/21 - No data available. The trust no longer has access to the system in use at this time.

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3) Please see the following table. Details which may have led to the author of the report being identified have been removed under Section 40 of the Freedom of Information Act relating to personal information.

Date of incident	Site	Redacted verbatim account of incident
Mar-22	Tunbridge Wells Hospital	18 patients on ward with the help of a consultant. No registrar. Ward round finished at 4pm.

Mar-22	Tunbridge Wells Hospital	18 patients on ward with the help of a consultant. No registrar. Ward round finished at 3:30pm.
Mar-22	Unclear	Finished two hours late
Mar-22	Maidstone Hospital	2 junior doctors covering on Friday when there is usually a minimum of 4.
Oct-21	Unclear	only SHO on the wards, no support provided until midday
May-21	Maidstone Hospital	The ward rota was short staffed. Jobs remained at the end of the day. I left the ward at 19:30