

Ref: FOI/GS/ID 7735

Please reply to:
FOI Administrator
Trust Management
Maidstone Hospital
Hermitage Lane
Maidstone, Kent
ME16 9QQ
Email: mtw-tr.foiadmin@nhs.net
www.mtw.nhs.uk

05 December 2022

Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Remote Monitoring and Virtual Wards.

You asked:

- 1. Does your organisation use remote monitoring tools to help patients to manage their health and care at home?*
- 2. Has your organisation extended the use of remote monitoring to utilise solutions to proactively manage the next steps of care for patients being treated in the home such as using a task management system/virtual ward*?*
- 3. If yes, does the organisation use any suppliers to support the process of providing virtual wards?*
 - a. Please state the name of the supplier/supplier's.*
 - b. Please provide the annual cost for the above supplier contract for the financial year 20/21 to 21/22 (April 2021- March 2022)*
- 4. Does the organisation have a dedicated in-house virtual ward team?*
 - a. If yes, is this made up of existing resource or additional capacity?*
- 5. Could you please provide the name and job title of the person who is responsible for the management of virtual wards?*
- 6. Please complete the table for each of the specialities listed:*

Trust response:

1. Yes
2. Yes
3. a. Luscii and Docobo
b. The Trust is applying Section 43(2) FOIA which provides an exemption from disclosure of further detailed information which would or would be likely to, prejudice the commercial interests of any person (including the public authority holding it). This is a qualified exemption, and is therefore subject to the public interest test.

The Trust believes that the information requested is of an amount which may identify the items or services provided which would be likely to damage the company's ability to win new business opportunities for their services and products and to perform them within a commercially competitive market. The Trust has concluded that the public interest in maintaining the exemption, and therefore protecting the commercial interests of the suppliers and preserving its ability to compete fairly in a commercial market, outweighs the public interest in disclosure in this case.

Supplier Transactions

All NHS bodies are required to publish details of individual invoices and transactions that are over £25,000. This is in response to guidance from HM Treasury which sets out the scope of the data. Details can be found on our website using the following link: www.mtw.nhs.uk/about-us/our-quality-story/finance/

4. Yes

a. Both existing and newly recruited

5. Nick Sinclair - Director of Central Operations and Sally Foy - Director of Operational Nursing

6.

Speciality	What specialties are Virtual Wards currently implemented in? (tick for yes)	If yes, How many virtual "beds" are currently operating in total and in each speciality?	Please state the number of beds the organisation has in total and for each speciality?
Respiratory	Yes	0 go live on 05/12/2022	59
Other- Frailty This service is run by Kent Community Health FT	Yes	30	