

Ref: FOI/GS/ID 7548 and 7639

**Please reply to:**  
FOI Administrator  
Trust Management  
Maidstone Hospital  
Hermitage Lane  
Maidstone, Kent  
ME16 9QQ  
Email: [mtw-tr.foiadmin@nhs.net](mailto:mtw-tr.foiadmin@nhs.net)  
[www.mtw.nhs.uk](http://www.mtw.nhs.uk)

11 November 2022

### **Freedom of Information Act 2000**

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to quality assurance software systems.

*You asked:*

*I am doing some research regarding quality assurance software systems, used by nursing teams for auditing and accreditation in your Trust. Examples of the audits would be - safeguarding audits, falls audits, weekly audits, and ward accreditation. I would be grateful if you could, under the Freedom of Information Legislation, provide the following information relating to the mentioned software:*

- 1. What is the current supplier name?*
- 2. What are the contract dates (start and termination date)?*
- 3. Which procurement route/framework/DPS was used to purchase the system?*
- 4. How many staff use the system?*
- 5. How much was invested in the system?*

Trust response:

Please note the trust does not have a ward accreditation process.

For Audits and falls data we use:

1. Ulysses and Datix
2. Ulysses – 1st September 2021 to date  
Datix – 01/05/2021-30/04/2023
3. Ulysses - G-Cloud  
Datix - Framework
- 4.

Ulysses - All clinical staff employed at the Trust can have access (5313 currently uploaded, but not all are active)

Datix - All staff

5. The Trust is applying Section 43(2) FOIA which provides an exemption from disclosure of information which would or would be likely to, prejudice the commercial interests of any person (including the public authority holding it). This is a qualified exemption, and is therefore subject to the public interest test.

The Trust believes that the information requested contains details which would be likely to damage the company's ability to win new business opportunities for their services and to perform them within a commercially competitive market.

The Trust has concluded that the public interest in maintaining the exemption, and therefore protecting the commercial interests of the suppliers and preserving its ability to compete fairly in a commercial market, outweighs the public interest in disclosure in this case.

Supplier Transactions

All NHS bodies are required to publish details of individual invoices and transactions that are over £25,000. This is in response to guidance from HM Treasury which sets out the scope of the data. Details can be found on our website using the following link: [www.mtw.nhs.uk/about-us/our-quality-story/finance/](http://www.mtw.nhs.uk/about-us/our-quality-story/finance/)